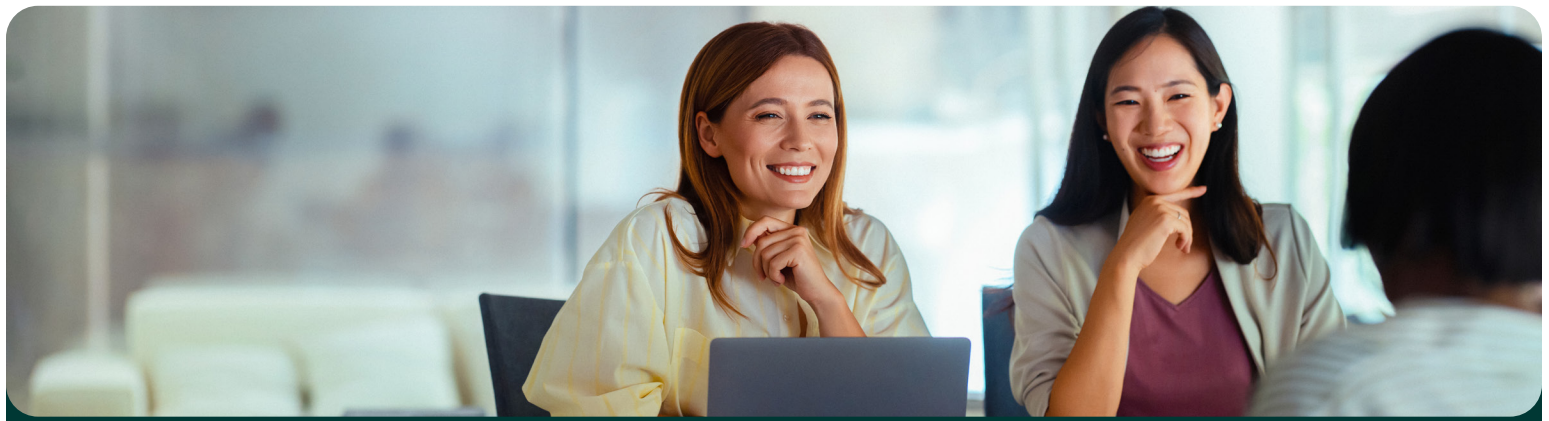




A purpose-built model for managing your self-funded plan

Self-funded employers need more than claims processing. They need a strong partner who can help manage cost, complexity and compliance, while also providing flexibility and choice in how their health plan is designed and supported.

As employer needs continue to change, we're evolving our approach to self-funded administration. Our **purpose-built administration model** brings together the core services and programs needed to effectively manage a self-funded health plan, creating a strong foundation for plan performance, regulatory compliance and cost management.

This approach maintains the essential capabilities employers rely on while supporting flexibility and transparency. It also reflects our commitment to helping keep administrative costs as low as possible.

The following represent the foundational elements of our administrative model and are included in the administrative fee.



Plan governance and compliance support

- Plan document development, including summary plan descriptions (SPDs) and summary of benefits and coverage (SBCs)
- Plan document translation services
- Health care reform advisory services
- Regulatory reporting and ongoing compliance support



Operational administration and employer tools

- Claims administration with a focus on accuracy and efficiency
- Online employer administration portal
- Self-service reporting tool through Employer Insights
- Illustrative rates for employee contributions
- Member ID cards, digital onboarding and Open Enrollment support
- Dedicated local account service team



Network access and risk infrastructure

- Nationwide provider network access with deep discounts
- In-house stop-loss coordination



Cost containment and payment integrity

- 20+ payment integrity programs, fee transparency and proactive monitoring to identify and prevent waste and overpayment
- Cost transparency for medical and pharmacy services
- Pharmacy formulary designed for lowest overall cost, guided by clinically led decisions that put members first
- Anti-fraud investigations and payment integrity support
- Medical and pharmacy utilization review management
- Comprehensive in-house care and disease management programs
- Maternity and infant care programs, including PriorityMOM™ and PriorityBABY
- Diabetes prevention program through Omada.

Unlike many competitors, we pass more savings from payment integrity programs back to employers.



Member experience

- Online member account and mobile app
- 24/7 virtual care access
- Award-winning* customer service team
- Wellness and lifestyle perks, including Active&Fit, BenefitHub and Teladoc Health mental health support

Learn more at priorityhealth.com/employer or reach out to your Priority Health representative.