



prism resources

You asked, and we listened. Here's everything you've wanted to know about using prism, with helpful links organized by topic.

Technical issues	<ul style="list-style-type: none">• Tech tips for accessing prism• Tech support at 800.942.4765, option 5, then 1
prism security	<ul style="list-style-type: none">• prism security page on our provider manual• ID.me account creation guide• ID.me FAQs• prism Security Administrator (pSA) FAQs• pSA quick start guide• pSA renewal information
Credentialing & enrollment	<ul style="list-style-type: none">• Provider manual• Updating information for an enrolled provider, such as your address or TIN
Authorizations	<ul style="list-style-type: none">• Provider manual• Checking authorization status
Checking claims status	<ul style="list-style-type: none">• Provider manual
Reviews & appeals	<ul style="list-style-type: none">• Provider Manual• Appeals tips & tricks
Making inquiries and getting help	<ul style="list-style-type: none">• Get Your Questions Answered document• Provider Services at 800.942.4765, option 5, then 2



Bookmark it:

The **prism resources page** in our provider manual is your go-to source of truth for using prism. Visit and revisit it for answers to questions as they come up.



Still have questions?

Check out our [prism FAQs](#).