



Global travel assistance

Wherever your travels take you, Priority Health members* have access to a wide range of global travel assistance services provided by Assist America® whenever you're more than 100 miles away from home for less than 90 consecutive days.

Medical consultation, evaluation & referral

The Assist America Operations Center is staffed by trained, multilingual assistance personnel who can evaluate, troubleshoot and make immediate recommendations, including referrals to qualified medical providers near your location.

Foreign hospital admission assistance

Assist America fosters prompt hospital admission by validating your health plan or advancing funds to the hospital as needed.**

Emergency medical evacuation

If adequate medical facilities are not available locally, Assist America will arrange and pay for whatever mode of transport, equipment and personnel necessary for evacuation to the nearest facility capable of providing a high standard of care.

Medical repatriation

If medical assistance is still required upon being discharged from a hospital, Assist America will arrange and pay for transportation home or to a rehabilitation facility, with a medical or non-medical escort, as necessary.



Download the Assist America app on Google Play and the App Store



Call Assist America's 24/7 Operations Center at 1.800.872.1414 (within the U.S.) or 1.609.986.1234 (outside the U.S.)



Text +1 609.334.0807



Email medservices@assistamerica.com



Reference number:
Medicare members:
01-AA-PHP-12123M

Group and MyPriority members:
01-AA-PHP-12123

Medical monitoring

Assist America maintains regular communication with you, your family and the attending medical staff, closely monitoring the quality and course of treatment.

Prescription assistance

If a prescription is lost or left behind while traveling, Assist America works with the prescribing provider and a pharmacy in the area of travel to replace the medicine.***

Care of minor children

If you are injured and have minor children left unattended, Assist America will pay for them to return home to a family member, or will arrange childcare locally or at home.

Compassionate visit

If you are traveling alone and expected to be hospitalized for more than seven days, Assist America will arrange and pay for a family to join a you.

Lost luggage and document assistance

Assist America works with airlines to recover lost bags and replace lost travel tickets. We contact necessary agencies to solve issues of lost passports and other documents.

Legal and interpreter referrals

Assist America can recommend trustworthy legal counsel and interpreter services in any country. Bail bonds can be coordinated in jurisdictions where they are legal.

Return of mortal remains

In the unfortunate event of death while traveling, Assist America will arrange and pay for the transportation to bring the mortal remains home.

Pre-trip information

Review country profiles, visa requirements, immunization regulations and security advisories directly from assistamerica.com and the Assist America app.

*Not available to Medicaid, PriorityMedicare D-SNP and most PriorityMedicare Employer Group members.

**Funds must be reimbursed within 45 days.

***Assist America is not responsible for the cost of the medicine.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).