

Purpose

The purpose of the Priority Health Postgraduate Year One (PGY1) Managed Care Pharmacy Residency Program is to build upon Doctor of Pharmacy (PharmD) education and outcomes to develop pharmacist practitioners with knowledge, skills, and abilities as defined in the ASHP educational competency areas, goals, and objectives. Residents who successfully complete PGY1 residency programs will be skilled in diverse patient care, practice management, leadership, and education, and be prepared to provide patient care, seek board certification in pharmacotherapy (i.e., BCPS), and pursue advanced education and training opportunities including postgraduate year two (PGY2) residencies.

Overview

Our Health Plan: With over 30 years in healthcare, Priority Health is the second largest health plan in Michigan with recent expansion into Indiana, Ohio, and Wisconsin, offering an extensive portfolio of health benefits options for Medicare, Medicaid, employer groups and individuals with fully funded and self-funded options. Many pharmacy operations are done in-house to include prior authorization review as well as development and maintenance of a custom formulary designed to best serve our population. Serving over one million members each year and offering a broad network of primary care physicians and specialists, Priority Health continues to be recognized as a leader for quality, customer service, transparency, and product innovation.

Our Team: The pharmacy department within Priority Health includes more than 35 full-time pharmacists and more than 40 non-pharmacist staff in support of the development and management of both pharmacy and medical benefits. Teams are focused by plan type across three primary market types: Commercial (individual and employer-based), Medicaid, and Medicare. The Business Operations team encompasses all market types and focuses on utilization management and formulary development through the Pharmacy & Therapeutics (P&T) Committee processes.

Our System: Corewell Health is a not-for-profit health system that provides care and coverage with an exceptional team of 60,000+ dedicated people— including more than 11,500 physicians and advanced practice providers and more than 16,000 nurses offering services in 21 hospitals, 300+ outpatient locations and several post-acute facilities—and Priority Health, a provider-sponsored health plan serving over 1 million members and 9000+ employers contracted by Priority Health. Pharmacy services across the system are comprehensive and include inpatient acute care for adult and pediatric populations, ambulatory care services, and health plan services. There are over 200 pharmacists employed within the system.

The Priority Health Managed Care Resident will have the opportunity to work in collaboration with the Corewell Health system-pharmacists and residents.

Priority Health

PGY1 Managed Care Pharmacy Residency Program Overview



Strengths of the Priority Health PGY1 Managed Care Pharmacy Residency Program:

- Virtual-based work environment consistent with the Hybrid, On-Site and Remote Work policy. The resident is provided with a company-owned laptop and appropriate equipment
- Practice in a large health plan with over 1 million members across Commercial, Medicare, and Medicaid plans
- Part of a large, integrated health system throughout Michigan, Indiana, Ohio, Wisconsin
- Focus on developing leadership skills in collaboration with health plan leaders
- A Residency Advisory Committee (RAC) focused on collecting and incorporating feedback from residents directly into the program structure
- Selection of a practicing managed care pharmacist to be a mentor for the entirety of the residency
- Involvement in formulary management for each market segment through the Priority Health Pharmacy and Therapeutics Committee
- In-house utilization management including clinical prior authorization reviews
- Leadership and research learning opportunities through the leadership and preceptor development series
- Teaching opportunities through required CE presentations through the Pharmacy Grand Rounds series
- Paid membership to AMCP

For more information visit: <https://www.priorityhealth.com/landing/pharmacy-residency-program>

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Program Requirements

Required Longitudinal Experiences:

1. Service Commitment – 9 months, ~8-16 hours per week

The resident will gain experience performing prior authorization reviews, clinical assessment, and decision-making across all lines of business. Service commitment consists of staffing coverage determinations 4 hours per week plus weekend work. Training will begin at a frequency of every other weekend until independent, then continue every third weekend for the remainder of the year. The resident is expected to staff one holiday weekend in the first quarter of the calendar year and up to one additional holiday weekend.

2. Research Project – 12 months, ~ 4 hours per week

The resident is responsible for completing one long-term residency project related to the practice of managed care pharmacy. Guidance and support will be provided by Corewell Health and Priority Health teams. Completion of the project includes a poster presentation at a national AMCP meeting and up to two local presentations to share the results. A three-week period in the spring will be reserved for project time and conference attendance.

3. Clinical Pharmacy Outreach Services – 12 months, ~ 4 hours per week

This learning experience is designed to give the resident an opportunity to effectively evaluate drug therapy, make treatment recommendations, develop interpersonal communication skills, practice motivational interviewing, foster patient-focused interdisciplinary relationships, improve upon knowledge in quality-based measures, and measure the impact formulary management decisions on individual patients. The resident will assist in helping manage patient population health by completing medication adherence interventions, comprehensive medication reviews, addressing gaps in care, and other clinical pharmacy services.

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PGY1 Managed Care Pharmacy Residency

Program Overview



Required Learning Experiences:

1. Orientation – 6 weeks

An introduction to the organization and pharmacy department by starting with the entry-level basics, meeting the pharmacy team, and familiarity with operating functions. The resident will begin to grasp how Priority Health operates and will train as an entry-level clinical pharmacist for the first six weeks of their experience. An in-depth introduction to management of clinical pharmacy services is provided throughout this time.

2. Utilization Management – 8 weeks

The resident progresses from an entry-level clinical pharmacist toward proficiency in clinical decision making as it relates to prior authorization, step therapy, drug quantity limits, and additional cost management strategies. Time is dedicated to learning each market segment and understanding the differences between Individual, Commercial, Medicare, and Medicaid utilization management. The resident is introduced to peer-to-peer communication with providers during this experience.

3. Formulary Management – 8 weeks

This experience is designed to engage the resident with the operations of the Pharmacy and Therapeutics (P&T) committee where new-to-market drugs undergo an in-depth review and coverage criteria are established. The resident will actively participate in drug monograph preparation and presentation of recommendations to the P&T committee, interpreting utilization and cost trends among drug classes, and recommend formulary changes.

4. Government Programs & Medicare Quality – 5 weeks

Focusing within government programs including Medicaid and Medicare, the resident will gain experience in government relations and program leadership. Specific focus will be given to experiencing health-plan based patient care via medication therapy management (MTM) and the management of Medicare Advantage (Part D) Star ratings and objectives. Considerable time will be spent with the Medicare Quality pharmacist team and market segment pharmacist leads in both the Medicare and Medicaid programs.

5. Executive & Organizational Leadership – 12 weeks

The resident will work in collaboration with Priority Health leaders within the pharmacy department to develop key understandings in relation to leading a successful team and innovative pharmacy programs within a health plan. The resident will gain experience with provider relations, healthcare vendor services, commercial employer groups, business analytics, and pharmacy program innovation. Additional focus will be given to leadership roles and collaboration with the Academy of Managed Care Pharmacy (AMCP).

6. Ambulatory Care – Corewell Health – 8 weeks

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During this rotation, the resident will work with clinical pharmacy specialists in Corewell Health Medical Group (CHMG) primary care offices. This rotation is designed to introduce the resident to a variety of aspects in ambulatory care pharmacy focusing primarily on patient care activities. These activities are performed under a collaborative practice agreement and will include but are not limited to medication reviews/medication therapy management (MTM) and chronic disease state management.

7. Medication Care Coordination – Corewell Health – 4 weeks

The resident will learn from pharmacists and pharmacy technicians within the Medication Care Coordination team and provide specialized pharmacy services across the health system. These services include obtaining authorizations for medical and prescription drugs, providing clinical support for therapeutic optimization of patients' medication plans, facilitating cost-effective medication procurement, and developing reporting and productivity metrics to share with key stakeholders. Additionally, the resident will gain exposure to a wide variety of clinical settings across inpatient, ambulatory, and infusion sites in which pharmacy teams provide support.

8. Continuing Education Presentation

This experience will provide the resident an opportunity to lead a 60-minute didactic lecture to healthcare system pharmacy team members and additional learners as part of the Pharmacy Grand Rounds series.

9. Research Project Presentation

The research project presentation learning experience will provide the resident an opportunity to lead a 30-minute didactic lecture to healthcare system pharmacy team members and additional learners as part of the Pharmacy Grand Rounds series or at other pharmacy department meetings. The topic for this presentation is an overview and summary of the resident's major residency project, including a summary of background literature, project methods, project results, discussion in context of current literature, and final recommendations.

Additional Learning Experiences:

- **Leadership and Preceptor Development Series**
 - In conjunction with the Corewell Health PGY1 and PGY2 residents, preceptors, and pharmacy leaders, this series focuses on education spanning leadership development to research readiness. PGY1s are required to lead at least one session throughout the year on a leadership topic.
- **Pharmacy Grand Rounds Series**
 - In conjunction with the Corewell Health system, this series includes varying continuing education content as presented by pharmacy residents to a target audience of clinical pharmacists, clinical pharmacy specialists, and pharmacy residents and students.

Stipend and Benefits

Pharmacy residents will receive a competitive compensation package which includes an annual salary, health benefits, and paid time off.

Start date: June 22, 2026

Stipend / salary: The annual residency stipend is \$60,461. Residents may have the option of staffing additional weekends outside of the service commitment at pharmacist wage once competence of coverage review is established.

Benefits: Residents are eligible for medical, dental, vision, and life insurance.

Paid Time Off (PTO): PTO days include vacation, sick, and personal days. Residents accrue PTO hours during each pay period, resulting in accrual of up to 27 days of PTO during the year. Unused PTO is paid out at the completion of employment. Additionally, Priority Health recognizes seven paid holidays (Independence Day, Labor Day, Thanksgiving, Christmas, New Year's Day, Martin Luther King Jr. Day, and Memorial Day).

Travel expenses: Paid travel expenses (hotel, registration, transportation) to attend one national conference in accordance with the Travel and Expense Reimbursement Policy and pending departmental approval.

Office & Resources: In the flexible-virtual work environment, the resident has the option to use hotel space at Priority Health and/or work remotely. The resident will be provided with a company-owned laptop and appropriate hardware needs. Office supplies and photocopying privileges are available on site at Priority Health. Business cards are available through Priority Health.

Out-of-State Residents*

Priority Health offers the unique experience of a fully virtual residency. For pharmacy residents that choose to reside in their state of choice* for the duration of the year, additional requirements apply:

- Must obtain licensure to practice pharmacy in state of Michigan within 120 days of hire. Failure to comply will result in dismissal from the program.

*Subject to the Hybrid, On-Site and Remote Work policy, team members are currently NOT eligible to work in the following states: California, New York, North Dakota, Wyoming, and Washington state.

Application

The Priority Health PGY1 Residency program participates in the match and is accredited by the ASHP (American Society of Health System Pharmacists).

Priority Health

PGY1 Managed Care Pharmacy Residency Program Overview



PGY1 National Matching Service Code: 301314

All PGY1 residency applications will be accepted through the Pharmacy Online Residency Centralized Application Service (PhORCAS).

Application deadline: January 2, 2027

Application Requirements:

- Completed Application (Basic Demographics)
- Letter of Intent (suggested 1-page limit)
- Curriculum Vitae
- Standardized Reference Forms in PhORCAS – candidates should submit a total of three completed letters of recommendation
- Verified Transcripts
- Extracurricular Information as outlined in PhORCAS

Applicant Requirements:

- a. Qualified applicants are graduates of an Accreditation Council for Pharmacy Education (ACPE) accredited degree program (or one in process of pursuing accreditation) or have a Foreign Pharmacy Graduate Equivalency Committee (FPGEC) certificate from the National Association of Boards of Pharmacy (NABP) prior to residency start date. At minimum, the foreign pharmacy program must be a five-year pharmacy degree program.
- b. All residents must obtain licensure to practice pharmacy in the state of Michigan within 120 days of hire. Failure to comply will result in dismissal from the program.

Interview

Virtual interviews are required and take place during January or February. Interviews are generally a half-day in duration. All Phase I candidates selected for an interview will be expected to present a 10-minute presentation to members of the Priority Health PGY1 Residency Advisory Committee (RAC).

Match

This residency site agrees that no person at this site will solicit, accept, or use any ranking related information from any residency applicant.

All match offers are contingent upon successful completion of the application process including, but not limited to, reference checks, background checks, and obtaining state licensure as a pharmacist within 120 days of the start date.