

PriorityActions

IMPORTANT UPDATES FOR OUR PROVIDER NETWORK

April 2, 2026 | Issue #4.7

Improvements coming this summer with the new provider portal

[Priority Health news](#)

We're partnering with Epic to replace our current provider portal, prism, with a new provider portal that will simplify the provider experience and allow us to work together better with our network. We're also replacing GuidingCare with a new authorization process embedded directly in the portal. There will be a number of provider experience improvements included as part of this change. | [Read More](#)

Upcoming medical and pharmacy drug changes

[Pharmacy news](#)

To support access to safe and affordable treatments for our members, and to ensure we're aligning with federal regulations, we're making some changes to our medical and pharmacy drug coverage. Changes include formulary removals, a medical drug coverage change and a Site of Service change. | [Read More](#)

The MY 2025 HEDIS audit closes this month

[Requirements and responsibilities news](#)

The Healthcare Effectiveness Data and Information Set (HEDIS®) Measure Year (MY) 2025 audit is ending soon. We're reminding providers to **submit any requested medical record documentation by Apr. 22, 2026** to ensure accurate measure reporting, complete quality

data validation and compliance with HEDIS audit requirements. | [Read](#)

[More](#)

Behavioral health providers contracted with Medicaid need to complete state-mandated trainings

[Requirements and responsibilities news](#)

As part of the state's [Mental Health Framework](#) initiative, behavioral health providers contracted with Medicaid are required to complete assessment training for the Michigan Child and Adolescent Needs and Strengths ([MichiCANS](#)) Screener and the Level of Care Utilization System ([LOCUS](#)) as soon as possible. | [Read More](#)

Register now for our Apr. 30 Medicare & Medicaid quality webinar

[Training opportunities news](#)

Join us for a [Medicare & Medicaid quality webinar](#) on Thursday, Apr. 30 at noon. Topics include coding for gap closure in key HEDIS and Star measures, 2026 Medicare member campaigns and rewards, well-child developmental screenings, lead testing, Women's Health Month screenings, PrEP and using telehealth to reduce care barriers. | [Read More](#)

You're receiving this bi-weekly provider newsletter because you've opted into receiving communications from Priority Health. Questions? Please contact our Provider Helpline at [800.942.4765](tel:800.942.4765), or if you're part of an Accountable Care Network (ACN), please contact your Provider Network Management specialist.

Access an archive of our PriorityActions for providers emails [here](#).



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