

Physician & practice news digest

In this issue

- [Message from Dr. Rzeszutko](#)
- [Billing & coding tips](#)
- [Medicare & Medicaid quality news](#)
- [Value-based incentive programs](#)
- [News & updates](#)

Message from Dr. Rzeszutko

Recognizing high-quality providers

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Vice President, Medical and Clinical Operations

Recently, we had the honor of recognizing the recipients of our 2024 Quality Awards. We celebrated 1,166 providers at more than 430 practices throughout Michigan.

These are providers who receive the highest overall scores through the Priority Health Primary Care Provider Incentive Program (PIP). We set high targets, with practices needing to meet or exceed the national 90th percentile across 12 performance outcomes in preventive care and chronic disease measures, including cancer screening, immunizations and chronic condition management.

We know you understand the importance of keeping your patients, our members, healthy year-round through preventive care. As we near the end of 2025, let's keep encouraging them to:

- Schedule annual wellness visits and important screenings for breast cancer, cervical cancer, colorectal cancer, and more.

- Take the next step to control high blood pressures and manage chronic diseases including diabetes.
- Embrace new wellness practices as part of a healthy lifestyle.

We're grateful for the high-quality work all of you do every day providing compassionate care for our members and communities. Thank you!



Dave R.

Join us for our provider webinars

Register now for:

- **Nov. 20:** Product & pharmacy updates
- **Dec. 9:** Medicare & Medicaid quality
- **Dec. 16:** 2026 Disease Burden Management program
(all provider webinars at noon)

2025 Provider webinar
registration links



Billing & coding tips

We invite you to (re)watch our Sept. 25 billing webinar with important information and tips, including:

- **Remittance advices** – access for you and third-party billing companies
- **Tips** – coding quality and coding for gap closure
- **Claim disputes** – what we're looking for
- **Billing policies overview**

WATCH THE WEBINAR

D-SNP Model of Care (MOC) training

All providers who are part of the Priority Health Medicare Advantage network need to **complete training by Dec. 31, 2025**.

[Complete my training](#)



Medicare & Medicaid quality

Together, we can close care gaps for your patients, our members. From preventive screenings to managing chronic conditions, we're here to support you. Get our latest Medicare & Medicaid quality newsletter for key updates on our latest vaccine coverage information, enhancing quality performance through measure exclusions, strengthening pediatric preventive care and a sneak peek at what's new in the 2026 HEDIS Provider Reference Guide.

[DOWNLOAD THE GUIDE](#)

Have prism questions?

Our prism resources guide has everything you need to know, all in one place.

[Download the guide](#)



Incentive programs

We appreciate your partnership as we work to provide the right care, at the right time, in the right place and at the right cost. We're continually evolving our incentive programs to help us achieve these goals and to recognize the hard work you do to keep our members healthy.

Below you'll find the latest incentive program updates.

PCP Incentive Program (PIP) updates

Preliminary 2026 PIP manual now available

After months of planning, in collaboration with ACN leaders and network physicians, the [Preliminary 2026 PCP Incentive Program Manual](#) (login required) is now available. The final manual, including targets and payouts, will be released in early December.

Congratulations, 2024 Quality Award winners!

Our 2024 Quality Award winners were recently announced. From Detroit to Muskegon and Petoskey to St. Joseph, more than 430 practices throughout Michigan received an award for their performance in our 2024 PIP program.

[Learn more about the Quality Awards and the 2024 recipients.](#)

Disease Burden Management (DBM) program updates

Register now for our [2026 Disease Burden Management Program webinar](#)

Join us on December 16 at noon to learn more about what's coming for our 2026 DBM Program. **Can't make it?** All webinars are recorded and posted to our website within a week of the event, so you can watch at your convenience.



Latest news & updates

See the [latest news](#) posted to our Provider Manual from late July 2025 to October 2025:

AUTHORIZATIONS

- 10/15 [Varicose vein authorizations updates](#)
- 9/29: [Many home health care services no longer require prior authorization](#)
- 9/17: [Medicaid members now receive inpatient denial letters](#)
- 9/10: [Withdrawing pending authorizations through GuidingCare is temporarily unavailable](#)
- 8/13: [Wheelchair authorizations: request only the duration needed](#)

BILLING & PAYMENT

- 10/13: [October 2025 billing policy updates](#)
- 10/8: [We'll no longer be paying for certain HCPCS codes per CMS guidelines](#)
- 9/30: [Reminder: Telemedicine billing updates effective Jan. 1](#)
- 9/25: [Reprocessing incorrectly rejected Medicaid claims for "Missing/Invalid NDC."](#)
- 9/15: [September 2025 billing policy updates](#)
- 9/4: [Reprocessing claims incorrectly rejected for "Missing/Invalid NDC" \(Medicaid edit 1462\).](#)
- 8/8: [August 2025 billing policy updates](#)
- 7/10: [Fee schedule change for non-physician Medicaid behavioral health services, effective Oct. 1, 2025](#)

- 7/7: [July 2025 billing policy updates](#)
- 7/2: [Billing policy reminders](#)

CLINICAL RESOURCES

- 9/17: [Provider resources for Falls Prevention Awareness Week](#)

INCENTIVE PROGRAMS

- 9/17: [Updated 2025 PIP Manual now available](#)
- 9/15: [Preliminary 2026 PIP Manual now available](#)
- 9/2: [2024 Quality Award packets will be delivered soon](#)

PHARMACY

- 10/15: [IXCHIQ and Ocaliva withdrawn from the market due to potential safety concerns](#)
- 9/3: [We've improved our Medical Benefit Drug List](#)
- 8/29: [Coverage changes for OneTouch and Accu-Chek Guide blood glucose testing supplies](#)
- 8/20: [Recall of Sucralfate 1 gram tablets manufactured by Nostrum Laboratories, Inc.](#)
- 8/6: [Medicare PA criteria updates take effect Oct. 1 for non-preferred hyaluronic acid products](#)

REQUIREMENTS & RESPONSIBILITIES

- 10/15: [Reminder: You must complete our D-SNP Model of Care training by Dec. 31](#)
- 9/3: [Annual risk adjustment audits are underway](#)
- 9/2: [Reminder: You must complete our D-SNP Model of Care training by Dec. 31](#)
- 8/20: [New Provider Education Module: Updating your Find a Doc information in prism](#)
- 8/18: [August 2025 medical policy updates](#)
- 8/13: [We're no longer allowing providers to be enrolled under multiple ACN contracts with the same NPI, TIN and address](#)
- 8/6: [Annova: New vendor supporting medical record retrieval](#)
- 7/15: [Reminder: Log into your prism account at least every 120 days to maintain access](#)

PRIORITY HEALTH

- 10/3: [Vaccine coverage effective Sept. 1, 2025, now available](#)
- 9/30: [National Prescription Drug Take Back Day coming Oct. 25](#)
- 8/6: [Get our summer Physician and practice news digest and our Medicare/Medicaid Quality newsletter](#)

TRAINING OPPORTUNITIES

- 10/1: [Register now for our October 23 PCP Incentive Program \(PIP\) updates webinar](#)
- 9/17: [We're combining our November webinars on 2026 pharmacy and product updates](#)
- 8/29: [Register now for our September 25 billing & coding webinar](#)
- 7/29: [Register now for our August 21 Medicare & Medicaid quality webinar](#)



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