

# PriorityActions

IMPORTANT UPDATES FOR OUR PROVIDER NETWORK

Nov. 13, 2025 | Issue #3.23

## November 2025 billing policy updates

[Billing and payment news](#)

We publish billing policies to offer transparency and help providers bill claims more accurately to reduce delays in processing claims, as well as avoid rebilling and additional requests for information. We add new and update several existing policies each month. | [Read More](#)

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## Recouping care management payments from FQHC/RHC/THC

[Billing and payment news](#)

We recently discovered we've been paying some transition of care codes when billed by FQHC / RHC / THCs for Medicaid, when we shouldn't. We've corrected our system to pay appropriately and will reprocess the impacted claims to pay \$0, recouping the funds paid per our corrections to payments policy. | [Read More](#)

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## Peer-to-peer update for Medicare inpatient acute authorizations

[Authorizations news](#)

Effective Jan. 1, 2026, we'll offer peer-to-peer reviews (P2Ps) for Medicare inpatient acute authorizations before issuing a denial, rather than after. The window of opportunity for a P2P will be short, to comply with CMS-required turnaround times for expedited Medicare organization determinations. | [Read More](#)

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# Reminder: You must complete our 15-minute, CMS-required D-SNP Model of Care training by Dec. 31

[Requirements and responsibilities news](#)

Providers play an integral role in the care teams that support our dual-eligible special needs (D-SNP) members. That's why the Centers for Medicare and Medicaid Services (CMS) requires us to make sure providers who are contracted with us to see PriorityMedicare patients are trained on our Model of Care (MOC) every year. If you have not yet done so, please complete your training as soon as possible by following our step-by-step instructions. | [Read More](#)

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## Get our fall Physician and practice news digest and our Medicare/Medicaid Quality newsletter

[Priority Health news](#)

Our [fall 2025 Physician and practice news digest](#) and [Medicare/Medicaid Quality newsletter](#) are here.

We send these newsletters to our ACN contacts and all providers with a prism account who have opted to receive our communications. They include our latest news and updates and share information and ideas to help our providers work with us to provide the best care for our members. You can find our previous newsletters in our [Provider news archive](#).

You're receiving this email because you're part of an Accountable Care Network (ACN) or Provider Organization (PO) with us. Please share relevant information with your provider groups and practices.

Questions?

Connect with your Provider Network Management specialist, [Robert Everett III](#).

Access an archive of our PriorityActions for providers emails [here](#).



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