

Medicare and Medicaid quality news

Helping you close gaps in care with tools, resources and member engagement campaigns

Spring 2023

★ Medicare quality

In 2021, \$6 million worth of PIP incentive payments for hemoglobin A1c control and blood pressure control (CBP) were unclaimed.

Our 2023 PCP Incentive Program (PIP) has two chronic disease management focus areas:

- Diabetes Care: HbA1c \leq 9.0%
- Hypertension: Controlled Blood Pressure (CBP)

How to maximize your PIP payments

- Ensure your practice is properly documenting services. Refer to page 14 of our [2023 HEDIS® Provider Reference Guide](#) for tips on documentation for gap closure.
- Confirm your Electronic Health Record (EHR) system is set up to submit CPT®II codes to properly capture and report data.
- Bill the appropriate CPT®II code(s) listed in **Tables 1 and 2 below**.

Billing tips to help you close gaps in care

Hemoglobin A1c control for patients with diabetes

To meet the HbA1c control \leq 9 PIP measure:

- Document the date the test was performed and the corresponding result.
- Report the appropriate CPT®II code(s).

Most recent hemoglobin A1c level	CPT®II codes
HbA1c < 7.0%	3044F
HbA1c level \geq 7.0% and < 8.0%	3051F
HbA1c level \geq 8.0% and \leq 9.0%	3052F
HbA1c > 9.0%	3046F
HbA1c level \leq 9.0%	3044F, 3051F, 3052F ²

Table 1

Questions? Our Quality team is here to assist you. Email questions to medicarequality@priorityhealth.com or contact your Provider Strategy & Solutions consultant.

Controlling Blood Pressure (CBP)

The following items must be complete to meet the CBP PIP measure. Refer to **Table 2** for reading descriptions and the corresponding CPT®II codes.

1. **Proof of a blood pressure (BP) reading.**
2. **The patients' blood pressure must adequately be controlled.** CBP care gaps can open and close throughout the year depending on if the patients' most recent BP reading is greater than 140/90 mmHG.
3. **Claims must include the appropriate blood pressure CPT®II code(s)** for each reading.

Description	Code
Diastolic BP	CAT II: 3078F-3080F LOINC: 8462-4
Diastolic 80–89	CAT II: 3079F
Diastolic \geq 90	CAT II: 3080F
Diastolic < 80	CAT II: 3078F
Systolic BP	CAT II: 3074F, 3075F, 3077F LOINC: 8480-6
Systolic \geq 140	CAT II: 3077F
Systolic < 140	CAT II: 3074F, 3075F

Table 2


Medicaid quality
Don't miss out on your Health Risk Assessment (HRA) incentive

You can earn a \$25 incentive for each completed HRA submitted through the Community Health Automated Medicaid Processing System (CHAMPS) or via fax at 616.942.0616.

How to qualify for the HRA incentive:

- Annually, you should review and assess the members' progress toward their health behavior goals and select a new goal for the upcoming year.
- The form must be submitted within 30 days of the of the current quarter to be eligible for payment.
- The incentive will be sent in quarterly payments, based on the quarter the form was completed in.

For more information about the HRA, helpful videos and fact sheets, visit [Michigan.gov](https://www.michigan.gov).

CAHPS survey season is underway

Across the state, Medicare and Medicaid members will provide feedback about their health care providers and plans in the 2023 Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey, offered to a random sample of members through June.

Why is this important?

We use the information to make improvements and implement programs to enhance our members' experiences with the care they receive. Additionally, results help members make informed decisions when selecting providers and health plans.

Improving our CAHPS scores

Between the 2021 and 2022 CAHPS surveys, **members reported a dip in satisfaction in multiple categories.**

How to improve your CAHPS scores

Visit our [Quality Improvement](#) page in prism (login required) for resources to help improve your patients' health care experiences, including our [CAHPS tips for providers document](#) and [2023 HEDIS Provider Reference Guide](#).

Composite/Attribute/ Measure/Rating Item	Summary rate 2022	Summary rate 2021
Getting needed care	84.8%	87.4%
Getting care quickly	85.8%	88.4%
How well doctors communicate	92.9%	94.4%
Rating of personal doctor	65.5%	68.7%
Rating of specialist	75.5%	68.7%
Discussing smoking cessation medications	49.4%	50.0%
Discussing smoking cessation strategies	44.7%	46.3%

Areas of focus for this quarter

Maternal health	Blood pressure control	Cancer screenings
<i>Prenatal care and postpartum care</i>	<i>Controlling Blood Pressure (CBP) measure (HEDIS measure)</i>	<i>Breast Cancer Screening (BCS-E) and Cervical Cancer Screenings (CCS) (HEDIS measure)</i>
<p>We're committed to reducing health disparities for pregnant women by tracking the timeliness of prenatal and postpartum care to identify barriers to accessing care.</p> <p>To help eliminate barriers to care for mothers, we launched PriorityMOM™ — a free, enrollment-based program that helps drive better health outcomes by providing mothers with educational resources to manage their pregnancy health.</p> <p>PriorityMOM is available to all expecting moms enrolled in our commercial, Medicaid and individual plans.</p> <p>Syphilis screenings All pregnant women should be screened for congenital syphilis in the first and third trimester. In Michigan, African American women have a higher syphilis rate compared to Caucasian women. Syphilis screenings are a covered benefit for all Medicaid members.</p> <p>Helpful resources</p> <ul style="list-style-type: none"> Center for Disease Control and Prevention (CDC): Working together to reduce black maternal mortality 	<p>Monitoring blood pressure frequently is crucial, especially for hypertensive patients.</p> <ul style="list-style-type: none"> Take multiple BPs during a visit. NCQA will allow the lowest systolic and diastolic reading as long as it's documented on the same date Monitor patients 18–85 years of age who had a diagnosis of HTN whose blood pressure was adequately controlled (<140/90 mm Hg) <p><i>*Included in our 2023 PIP program</i></p> <p>Helpful resources</p> <ul style="list-style-type: none"> American Heart Association: Target BP initiative Center for Disease Control and Prevention (CDC): patient education fact resources 	<p>We recommend the following cancer prevention screenings:</p> <p>Breast cancer screening</p> <ul style="list-style-type: none"> Women 50–74 years of age need a mammogram to screen for breast cancer <p>Cervical cancer screening</p> <ul style="list-style-type: none"> Women 21–64 years of age: cervical cytology performed within the last 3 years 30–64 years of age: cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years 30–64 years of age: cervical cytology/ high-risk human papillomavirus (hrHPV) co-testing within the last 5 years <p><i>*Included in our 2023 PIP program</i></p>