



# The Disease Burden Management Program webinar

## Your questions answered.

Thank you for attending our Disease Burden Management Program webinar. Your experience with our programs matters to us and we want to ensure you're equipped with the information you need to be successful. Here are answers to your most-asked questions.

### **Q: Can patients see a PCP outside of the PCP they're attributed to?**

**A:** For the PCP visit incentive, any/all qualified providers may see the patient; however, the PCP attributed to the member will receive credit for the PCP Visits incentive.

### **Q: If a patient isn't due for their annual wellness visit until the end of 2024, how can we work to schedule their visit by May 2024?**

**A:** As of Jan. 1, 2024, Priority Health allows an annual wellness visit once per calendar year, rather than once per rolling year. However, please see your patients when the timing is appropriate. As a reminder, if you aren't able to meet the PCP Visits preliminary payment threshold of 70% of eligible patients seen by May 31, there is still the opportunity to earn the full incentive payment if you see 95% of your eligible patients by Dec. 31, 2024.



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**Q: Is there still time to attest to the DBM program in PRA?**

**A:** Yes, ACNs must complete an initial DBM program attestation in PRA to get started, then monthly thereafter to be eligible to earn the DBM program incentives.

**Q: Can you provide an example of what this program would look like in real-time?**

### For the HCC Recapture Incentive:



Say Best ACN Ever has 2,000 DBM eligible patients and coded **75%** of their identified HCCs in 2023.

In 2024, Best ACN ever was able to capture **77%** of their patients' identified HCCs.

Because Best ACN Ever **met the HCC Recapture Incentive requirements of a minimum of 70% HCC recapture, and a 2% increase from their 2023 recapture rate**, they've earned the **\$2 PMPM** payout.

### Here's how settlement would work:

With **2,000 patients** at **\$2 PMPM**, Best ACN Ever will receive an incentive payment of **\$48,000 in April of 2025.**



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### For the PCP Visits Incentive:



Best ACN Ever has a total of 2,000 DBM eligible patients. **95% of those patients had an eligible visit with a provider in 2024, with 72% seeing a provider before May 31, 2024.** Best ACN Ever also had **an HCCrecapture rate of 77%.**

Because Best ACN Ever met the PCP Visits Incentive's requirements of 95% of patients seen and a minimum of 70% recapture rate, they've earned the \$1 PMPM payout.

### Here's how settlement would work:

With **2,000 patients** at **\$1 PMPM**, Best ACN Ever will receive an incentive payment of **\$24,000.**

Because Best ACN Ever **saw 72% of their patients by May 31, 2024**, they'll receive their incentive payment in **2 installments:**

- A preliminary payment in August 2024 for patients seen between Jan. and May, 31
- A final payment in April 2025 for patients seen between June and December

If Best ACN Ever didn't see a minimum of 70% of their eligible patients by May 31, 2024, **but still met the incentive requirement of seeing 95% in the 2024 calendar year, they would still receive their full incentive payment in April 2025.**



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**Q: How was the preliminary payment target of “70% of members seen by May” determined?**

**A:** These targets were set based on ACNs’ historical performance. Data shows that a large portion of Priority Health’s MAPD population and higher-need PPACA population are more likely to see their PCP early in the year and typically more than once.

**Q: Is Filemart considered SFTP?**

**A:** Filemart isn't considered SFTP. Please work with your ACN’s Provider Programs Specialist to determine whether SFTP is an option for your group.

**Q: Can conditions be removed from the denominator. For example, if the condition is no longer active?**

**A:** Conditions can’t be removed from the denominator, as the recapture rate metric implies a <100% recapture for some conditions and performance for an ACN is compared year over year.



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**Q: Do we need to address all care gaps in one visit?**

**A:** No - while we encourage you to close as many care gaps as you can during a patient's visit, all care gaps closed in 2024 will count toward a patient's recapture metrics.

**Q: What visits count toward the PCP incentive?**

**A:** You can find a list of approved CPT codes for a PCP visit on pages 13 and 14 of the [Disease Burden Management Program manual](#). (behind login)