

Understanding your medication adherence reports

Your medication adherence reports include time-sensitive, actionable information that helps you close care gaps for your patients and increase your PCP Incentive Program (PIP) earnings.

What's included in the report?

Each report includes the following:

Member information	Medication information
<ul style="list-style-type: none"> • Patient name • Patient date of birth • Patient's Priority Health plan benefit package 	<ul style="list-style-type: none"> • Medication name • Medication day supply • Medication refill due date • Date to non-adherence: The date your patient is no longer compliant with taking their prescribed medication

How to interpret the report:

- **The Report Guide tab:** Helps you navigate the report
- **The Action Required tab:** (*formerly named the Priority Report*): Lists members who are non-compliant or at risk of becoming non-compliant with their medication
- **The Adherent Patients tab** (*formerly named the Full Adherence Report*): Lists members who are compliant with their medication

What additional information is included?

- **Low income subsidy (LIS) status** and **Disability status:** Assists providers in prescribing affordable medications and ensuring cost isn't a barrier to care for your patients
- **Two plus fills:** Indicates whether your patient has had two or more medication fills during the measurement year (March through August)
- **Med measures:** Details your patient's prescribed medications for diabetes, hypertension and cholesterol. This offers you a holistic view of your patient's medications related to our medication adherence measures

Contact your Provider Strategy and Solutions Consult if you'd like us to CC additional stakeholders in your organization when sending your monthly medication adherence reports.

Medication adherence report FAQs

Q: When will my patient be added to the medication adherence report?

A: Members are included in the medication adherence report once they've met the 90-day threshold of being in the Diabetes, Cholesterol or Hypertension measures.

Q: Why is my compliant patient showing as noncompliant in the report?

A: If you have a compliant patient showing as noncompliant in our reports, it may be because the patient's prescription was processed using discount cards or pharmacy discount programs. Because of how the Centers for Medicare and Medicaid Services (CMS) structured these measures, only prescriptions processed through Priority Health insurance contribute to adherence reporting and scores. This is also why there may be a discrepancy in data when you view your patient's claims through a third-party administrator like Surescripts – Surescripts reflects all processed claims, whereas the Medication Adherence reports only reflect claims processed with Priority Health insurance.