

Tapestry ANSI X12 Interface Specification

271 Health Care Eligibility Benefit Inquiry Response

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Interface Overview

The ANSI 271 is used to transmit benefits information for a member. It is a response to an ANSI 270 request.

Elements marked as required (“R”) are required by the X12 ANSI spec, and Epic generates those elements according to the specification. Refer to the X12 documentation for how these segments should look. Situational elements from the X12 spec will detail the situations in which they will be sent.

Implementations Guide Details

EDI Control Directory

Standard ANSI header. Contains sender/receiver information and which type of ANSI file is being sent. Also contains counts so the receiver knows how many ANSI files are present.

ISA - Interchange Control Header Segment

Starts and identifies an interchange of zero or more functional groups and interchange-related control segments.

Elements

	Required/Situational	Details
ISA01	R	
ISA02	R	
ISA03	R	
ISA04	R	
ISA05	R	
ISA06	R	
ISA07	R	
ISA08	R	
ISA09	R	
ISA10	R	
ISA11	R	
ISA12	R	
ISA13	R	
ISA14	R	
ISA15	R	
ISA16	R	

GS - Functional Group Header Segment

Indicates the beginning of a functional group and provides control information.

Elements

	Required/Situational	Details
GS01	R	
GS02	R	

GS03	R	
GS04	R	
GS05	R	
GS06	R	
GS07	R	
GS08	R	

GE - Functional Group Trailer Segment

Indicates the end of a functional group and provides control information.

Elements

	Required/Situational	Details
GE01	R	
GE02	R	

IEA - Interchange Control Trailer Segment

Defines the end of an interchange of zero or more functional groups and interchange-related control segments.

Elements

	Required/Situational	Details
IEA01	R	
IEA02	R	

Table 1 - Header

Transaction Level Loop

This loop contains one iteration per transaction set.

ST - Transaction Set Header

This control segment marks the start of a transaction set. One ST segment exists for every transaction set that occurs within a functional group.

Elements

	Required/Situational	Details
ST01	R	
ST02	R	
ST03	R	

BHT - Beginning of Hierarchical Transaction

This segment starts the transaction set and indicates the sequence of the hierarchical levels of information that will follow.

Elements

	Required/Situational	Details
BHT01	R	

BHT02	R	
BHT03	S	
BHT04	R	
BHT05	R	
BHT06	S	

SE - Transaction Set Trailer

This segment marks the end of a transaction set and provides control information on the total number of segments included in the transaction set.

Elements

	Required/Situational	Details
SE01	R	
SE02	R	

Loop 2000A - Information Source Level

HL - Information Source Level

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
HL01	R	
HL03	R	
HL04	R	

AAA – Request Validation

Specifies the validity of the request and indicates follow-up action authorized.

Situational: Used when the request could not be processed because of issues at the ISA or GS segments.

Elements

	Required/Situational	Details
AAA01	R	
AAA03	R	
AAA04	R	

Loop 2100A - Information Source Name

NM1 - Information Source Name

Elements

	Required/Situational	Details
NM101	R	Epic organizations can configure the data to send in

		this segment
NM102	R	Epic organizations can configure the data to send in this segment
NM103	R	Epic organizations can configure the data to send in this segment
NM104	S	Epic organizations can configure the data to send in this segment
NM105	S	Epic organizations configure the data to send in this segment
NM107	S	Epic organizations configure the data to send in this segment
NM108	R	Epic organizations can configure the data to send in this segment
NM109	R	Epic organizations can configure the data to send in this segment

PER - Information Source Contact Information

Situational: Epic does not currently send this segment.

AAA – Request Validation

Specifies the validity of the request and indicates follow-up action authorized.

Situational: Used when the request could not be processed because of problems from the incoming 270's source name loop (L2100A).

Elements

	Required/Situational	Details
AAA01	R	
AAA03	R	
AAA04	R	

Table 2 - Information Receiver Detail

Loop 2000B - Information Receiver Level

HL - Information Receiver Level

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
HL01	R	
HL02	R	
HL03	R	
HL04	R	

Loop 2100B - Information Receiver Name

NM1 - Information Receiver Name

Elements

	Required/Situational	Details
NM101	R	Epic organizations can configure the data to send in this segment
NM102	R	Epic organizations can configure the data to send in this segment
NM103	S	Epic organizations can configure the data to send in this segment
NM104	S	Epic organizations can configure the data to send in this segment
NM105	S	Epic organizations can configure the data to send in this segment
NM107	S	Epic organizations can configure the data to send in this segment
NM108	R	Epic organizations can configure the data to send in this segment
NM109	R	Epic organizations can configure the data to send in this segment

REF - Information Receiver Additional Identification

Situational: Organizations can configure if there send identifying information in this segment.

Elements

	Required/Situational	Details
REF01	R	
REF02	R	
REF03	S	This segment will not be sent.

AAA - Information Receiver Request Validation

Specifies the validity of the request and indicates follow-up action authorized.

Situational: Used when the request could not be processed because of problems from the incoming 270's source name loop (L2100B).

Elements

	Required/Situational	Details
AAA01	R	
AAA03	R	
AAA04	R	

PRV - Information Receiver Provider Information

Situational: Segment will be sent when the ANSI situational rule is met

Elements

	Required/Situational	Details
PRV01	R	
PRV02	S	Taxonomy code, sent when the ANSI situational rule is met.
PRV03	S	Reference ID, sent when the ANSI situational rule is met.

Table 2 – Subscriber Detail

Loop 2000C – Subscriber Level

HL - Subscriber Level

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
HL01	R	
HL02	R	
HL03	R	22

HL04	R	
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TRN - Subscriber Trace Number

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
TRN01	R	
TRN02	R	
TRN03	R	
TRN04	S	Reference ID, sent when the ANSI situational rule is met.

Loop 2100C – Subscriber Name

NM1 - Subscriber Name

This segment identifies the subscriber by name and identification number.

The situational segments in this segment will be sent if the ANSI situational rule is met; that is, they will be sent unless there is an error processing the request.

Elements

	Required/Situational	Details
NM101	R	
NM102	R	
NM103	S	
NM104	S	
NM105	S	
NM107	S	
NM108	S	
NM109	S	

REF - Subscriber Additional Information

Situational: This segment will be sent if organizations configure identifiers to be sent

Elements

	Required/Situational	Details
REF01	R	Currently supported identifiers include: <ul style="list-style-type: none"> • 18 • 6P • CT • EA • N6 • SY
REF02	R	

REF03	S	This element is not currently used.
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N3 - Subscriber Address

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
N301	R	“UNKNOWN” will be sent if there is no address on file for the subscriber.
N302	S	Sent when there is a second address line.

N4 - Subscriber City, State, ZIP

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
N401	R	
N402	S	Sent when the ANSI Situational Rule is met.
N403	S	Sent when the ANSI Situational Rule is met.
N404	S	This element is not currently used.
N407	S	This element is not currently used.

AAA - Subscriber Request Validation

Specifies the validity of the request and indicates follow-up action authorized.

Situational: Used when the request could not be processed because of problems from the incoming 270's source name loop (L2100C).

Elements

	Required/Situational	Details
AAA01	R	
AAA03	R	
AAA04	R	

PRV – Provider Information

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
PRV01	R	

PRV02	S	PXC
PRV03	S	Sent when the ANSI Situational Rule is met.

DMG - Subscriber Demographic Information

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
DMG01	S	Sent when the ANSI Situational Rule is met.
DMG02	S	Sent when the ANSI Situational Rule is met.
DMG03	S	Sent when the ANSI Situational Rule is met.

INS - Subscriber Relationship

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
INS01	R	
INS02	R	
INS03	S	Sent when the ANSI Situational Rule is met.
INS04	S	Sent when the ANSI Situational Rule is met.
INS17	S	This element is not currently used.

HI - Subscriber Health Care Diagnosis Code

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Segment will be sent when the ANSI situational rule is met. HI02-HI08 will be sent if there are additional diagnosis to send.

Elements

	Required/Situational	Details
HI01	R	
HI02	S	
HI03	S	
HI04	S	
HI05	S	
HI06	S	
HI07	S	
HI08	S	

DTP - Subscriber Date

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
DTP01	R	
DTP02	R	
DTP03	R	

MPI - Subscriber Military Personnel Information

Situational: This segment is not currently supported and will not be sent.

Loop 2110C - Information Eligibility or Benefit Information

This segment will contain eligibility or benefit information for the subscriber

EB - Subscriber Eligibility or Benefit Information

This segment identifies the hierarchical or entity level of information being conveyed. The data sent in the elements of this segment can be configured by organizations. The situational loops will be sent if the system has that coverage information available, and organizations have configured that it should be sent.

Elements

	Required/Situational	Details
EB01	R	
EB02	S	
EB03	S	
EB04	S	
EB05	S	
EB06	S	
EB07	S	
EB08	S	
EB09	S	
EB10	S	
EB11	S	
EB12	S	
EB13	S	
EB14	S	

HSD – Health Care Services Delivery

Similar to the EB segment, the data in this segment will be sent if relevant for the eligibility and benefit information on file.

Elements

	Required/Situational	Details
HSD01	S	

HSD02	S	
HSD03	S	
HSD04	S	
HSD05	S	
HSD06	S	
HSD07	S	
HSD08	S	

REF – Subscriber Additional Identification

Situational: Organizations can configure to send the group number and plan number in this segment

Elements

	Required/Situational	Details
REF01	R	
REF02	R	
REF03	S	This element is not currently used.

DTP – Subscriber Eligibility/Benefit Date

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
DTP01	R	
DTP02	R	
DTP03	R	

AAA – Subscriber Request Validation

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: This segment is not currently supported and will not be sent.

MSG – Message Text

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Organizations can configure a message to appears in this segment

Elements

	Required/Situational	Details
MSG01	R	

Loop 2115C – Subscriber Eligibility or Benefit Additional Information

III – Dependent Eligibility or Benefit Additional Information

Situational: This segment can be sent if needed.

Elements

	Required/Situational	Details
III01	S	“ZZ” is supported when the place of service type affected benefit information.
III02	S	The place of service type
III03	S	This element is not currently used.
III04	S	This element is not currently used.

Loop 2110C - Information Eligibility or Benefit Information

LS – Loop Header

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
LS01	R	

Loop 2120C – Subscriber Benefit Related Entity Name

This loop contains one iteration per information source.

NM1 – Subscriber Benefit Related Entity Name

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
NM101	R	
NM102	R	
NM103	S	Sent when the ANSI Situational Rule is met.
NM104	S	Sent when the ANSI Situational Rule is met.
NM105	S	Sent when the ANSI Situational Rule is met.
NM107	S	Sent when the ANSI Situational Rule is met.

NM108	S	Sent when the ANSI Situational Rule is met.
NM109	S	Sent when the ANSI Situational Rule is met.

N3 – Subscriber Benefit Related Entity Address

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
N301	R	
N302	S	Sent when there is a second address line

N4 – Subscriber Benefit Related Entity City, State, ZIP Code

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
N401	R	
N402	S	Sent when the ANSI Situational Rule is met.
N403	S	Sent when the ANSI Situational Rule is met.
N404	S	Sent when the ANSI Situational Rule is met.
N405	S	This element is not currently used.
N406	S	This element is not currently used.
N407	S	This element is not currently used.

PER – Subscriber Benefit Related Entity Contact Information

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
PER01	R	
PER02	S	This element is not currently used.
PER03	S	Segment will be sent if there is any communicate info to send
PER04	S	Segment will be sent if there is any communicate info to send
PER05	S	This element is not currently used.

PER06	S	This element is not currently used.
PER07	S	This element is not currently used.
PER08	S	This element is not currently used.

PRV – Subscriber Benefit Related Provider Information

Situational: This segment is not currently supported and will not be sent.

Loop 2110C - Information Eligibility or Benefit Information

LE – Loop Trailer

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
LE01	R	

Table 2 – Dependent Detail

Loop 2000D – Dependent Level

This loop contains one iteration per dependent on the coverage being requested. The subscriber on the coverage will be sent within this loop as well

HL - Dependent Level

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
HL01	R	
HL02	R	
HL03	R	
HL04	R	

TRN - Dependent Trace number

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
TRN01	R	
TRN02	R	
TRN03	R	
TRN04	S	Sent when the ANSI Situational Rule is met.

Loop 2100D – Dependent Name

This loop contains one iteration per information source.

NM1 - Dependent Name

This segment identifies the dependent by name and identification number.

The situational segments in this segment will be sent if the ANSI situational rule is met; that is, they will be sent unless there is an error processing the request.

Elements

	Required/Situational	Details
NM101	R	
NM102	R	
NM103	S	
NM104	S	
NM105	S	
NM107	S	
NM108	S	
NM109	S	

REF - Dependent Additional Information

Situational: This segment will be sent if organizations configure identifiers to be sent

Elements

	Required/Situational	Details
REF01	R	Currently supported identifiers include: <ul style="list-style-type: none">• 18• 6P• CT• EA• N6• SY
REF02	R	
REF03	S	This element is not currently used.

N3 - Dependent Address

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
N301	R	“UNKNOWN” will be sent if there is no address on file.
N302	S	Sent when there is a second

		address line.

N4 - Dependent City, State, ZIP

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
N401	R	
N402	S	Sent when the ANSI Situational Rule is met.
N403	S	Sent when the ANSI Situational Rule is met.
N404	S	This element is not currently used.
N407	S	This element is not currently used.

AAA - Dependent Request Validation

Specifies the validity of the request and indicates follow-up action authorized.

Situational: Used when the request could not be processed because of problems from the incoming 270's source name loop (L2100C).

Elements

	Required/Situational	Details
AAA01	R	
AAA03	R	
AAA04	R	

PRV – Provider Information

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
PRV01	R	
PRV02	S	PXC
PRV03	S	Sent when the ANSI Situational Rule is met.

DMG - Dependent Demographic Information

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
DMG01	S	Sent when the ANSI Situational Rule is met.
DMG02	S	Sent when the ANSI Situational

		Rule is met.
DMG03	S	Sent when the ANSI Situational Rule is met.

INS - Dependent Relationship

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
INS01	R	
INS02	R	
INS03	S	Sent when the ANSI Situational Rule is met.
INS04	S	Sent when the ANSI Situational Rule is met.
INS17	S	This element is not currently used.

HI - Dependent Health Care Diagnosis Code

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Segment will be sent when the ANSI situational rule is met. HI02-HI08 will be sent if there are additional diagnosis to send.

Elements

	Required/Situational	Details
HI01	R	
HI02	S	
HI03	S	
HI04	S	
HI05	S	
HI06	S	
HI07	S	
HI08	S	

DTP - Dependent Date

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
DTP01	R	
DTP02	R	
DTP03	R	

MPI - Dependent Military Personnel Information

Situational: This segment is not currently supported and will not be sent.

Loop 2110D - Dependent Eligibility or Benefit Information

This loop contains the eligibility and benefit information for dependents on the coverage.

EB - Dependent Eligibility or Benefit Information

This segment identifies the hierarchical or entity level of information being conveyed. The data sent in the elements of this segment can be configured by organizations. The situational loops will be sent if the system has that coverage information available, and organizations have configured that it should be sent.

Elements

	Required/Situational	Details
EB01	R	
EB02	S	
EB03	S	
EB04	S	
EB05	S	
EB06	S	
EB07	S	
EB08	S	
EB09	S	
EB10	S	
EB11	S	
EB12	S	
EB13	S	
EB14	S	

HSD – Health Care Services Delivery

Similar to the EB segment, the data in this segment will be sent if relevant for the eligibility and benefit information on file.

Elements

	Required/Situational	Details
HSD01	S	
HSD02	S	
HSD03	S	
HSD04	S	
HSD05	S	
HSD06	S	
HSD07	S	
HSD08	S	

REF – Dependent Additional Identification

Situational: Organizations can configure to send the group number and plan number in this segment

Elements

	Required/Situational	Details
REF01	R	
REF02	R	
REF03	S	This element is not currently used.

DTP – Dependent Eligibility/Benefit Date

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
DTP01	R	
DTP02	R	
DTP03	R	

AAA – Dependent Request Validation

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: This segment is not currently supported and will not be sent.

MSG – Message Text

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Organizations can configure a message to appear in this segment

Elements

	Required/Situational	Details
MSG01	R	

Loop 2115D – Dependent Eligibility or Benefit Additional Information

This loop contains any additional information relevant for the coverage.

III – Dependent Eligibility or Benefit Additional Information

Situational: This segment can be sent if needed.

Elements

	Required/Situational	Details
III01	S	“ZZ” is supported when the place of service type affected benefit information.
III02	S	The place of service type
III03	S	This element is not currently

		used.
III04	S	This element is not currently used.

Loop 2110D - Information Eligibility or Benefit Information

LS – Loop Header

This segment identifies the hierarchical or entity level of information being conveyed.

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
LS01	R	

Loop 2120D – Dependent Benefit Related Entity Name

This loop contains one iteration per information source.

NM1 – Dependent Benefit Related Entity Name

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
NM101	R	
NM102	R	
NM103	S	Sent when the ANSI Situational Rule is met.
NM104	S	Sent when the ANSI Situational Rule is met.
NM105	S	Sent when the ANSI Situational Rule is met.
NM107	S	Sent when the ANSI Situational Rule is met.
NM108	S	Sent when the ANSI Situational Rule is met.
NM109	S	Sent when the ANSI Situational Rule is met.

N3 – Dependent Benefit Related Entity Address

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
N301	R	

N302	S	Sent when there is a second address line
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N4 – Dependent Benefit Related Entity City, State, ZIP Code

This segment identifies the hierarchical or entity level of information being conveyed.

Elements

	Required/Situational	Details
N401	R	
N402	S	Sent when the ANSI Situational Rule is met.
N403	S	Sent when the ANSI Situational Rule is met.
N404	S	Sent when the ANSI Situational Rule is met.
N405	S	This element is not currently used.
N406	S	This element is not currently used.
N407	S	This element is not currently used.

PER – Dependent Benefit Related Entity Contact Information

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
PER01	R	
PER02	S	This element is not currently used.
PER03	S	Segment will be sent if there is any communicate info to send
PER04	S	Segment will be sent if there is any communicate info to send
PER05	S	This element is not currently used.
PER06	S	This element is not currently used.
PER07	S	This element is not currently used.
PER08	S	This element is not currently used.

PRV – Dependent Benefit Related Provider Information

Situational: This segment is not currently supported and will not be sent.

Loop 2110D - Information Eligibility or Benefit Information

LE – Loop Trailer

Situational: Segment will be sent when the ANSI situational rule is met.

Elements

	Required/Situational	Details
LE01	R	