

**HMA**

A Solution Built on Expertise and Outcomes.

Quality, cost-effective health care remains a top priority for many employers. Finding a solution that delivers it with flexibility, affordability, and service can often be challenging.

Recognizing this, HMA and Priority Health have collaborated to offer a TPA solution that provides self-funded employers with the flexibility, industry expertise, and Priority Health's nationwide network access they need to design health plans that achieve healthier outcomes at the best possible value.

The TPA solution is best for Michigan-based employers looking for maximum flexibility in program design, vendor partners, custom benefits, medical and Rx management.

Our TPA solution



Delivers value – We apply a robust set of programs to ensure dollars are being spent wisely and can personalize how programs are applied to best match your budget and priorities.

- HMA evaluates more claims than anyone else before we pay with 56% auto adjudication.
- HMA's payment integrity programs generate annual claim savings of **4-6%** averaging **\$49 PEPM** in 2023
- Access to Priority Health's network, which provides competitive nationwide access with robust discounts, ensuring quality care for your workforce.



Amazing partner – You're not boxed into a one-size-fits all solution. We help you build your ideal health plan for your employee's specific needs.

- HMA works with 12 stoploss partners to provide you with flexibility and choice.
- With 15 PBMs to select from, HMA enables you to find the best pharmacy partner that best meets your needs.
- Seamless implementation with a dedicated team, customers rated the implementation process **4.8/5 stars**.
- Consultative, local client services are handled by dedicated, local Priority Health account executives.



People first – We create a simple, supported experience for members and employers.

- Full clinical and customer service support for members with a **NPS score of 63. That's 2.5 times the health care industry average.**
- For members with more extensive care needs, we provide higher touch programs such as Customer Care, Care Management, and Care Navigator solutions.
- Members have access to a core set of digital tools to get the most from their healthcare plan.



To learn more

Talk to your Priority Health sales representative