

Quality news

Medicare, Medicaid & HEDIS updates

Fall 2025

Helping you close important gaps in care with education, resources and member campaigns.

Medicare Quality news

Updated vaccine and administration coverage information

As we enter peak cold and flu season, we've [updated our Provider Manual to reflect the latest vaccine and administration coverage information](#). Here are some key takeaways:

- We only cover single dose preparations of the influenza vaccine
- We'll continue to cover the COVID-19 vaccine at no cost to the member for all members ages 6 months and older

To prevent the spread of illness and help keep communities safe, we encourage you to continue having important conversations about vaccines and vaccine safety with your patients.

Submit measure exclusions to improve quality and PIP performance

Submitting valid measure exclusions can remove eligible patients from select quality measures. This improves reporting accuracy, boosts quality performance and can increase your earnings in our PCP Incentive Program (PIP).

You can submit exclusionary medical record documentation to us through the following:

- **Email:** HEDIS@priorityhealth.com
- **Fax:** 616.975.8897
- **Secure SharePoint site:** Reach out to HEDIS@priorityhealth.com to get set up
- **Mail:** 1231 E. Beltline NE Mail stop 1280 Grand Rapids, MI 49525

See the 2025 HEDIS Provider Reference Guide or the 2025 PIP Manual for more information on HEDIS denominator exclusions. You can access these resources via [prism](#).

[Get our newest tipsheet on submitting measure exclusions for the Statin Therapy for Patients with Cardiovascular Disease \(SPC\) measure.](#)

Our annual campaign to close gaps and make care more accessible through at-home testing is underway

We've once again partnered with Let's Get Checked (LGC) to send HbA1c and kidney health screening kits to targeted members. Your office may begin receiving patient results via fax from the LGC team. Results will also be mailed to the patients, and those with abnormal screenings will receive a follow-up call encouraging them to schedule an appointment with their PCP.

What can you do?

Reach out to patients whose results show a need for follow-up care or testing. These screenings are a preventive benefit and fully covered for Medicare members.

Medicaid Quality news

MIHP promotes healthy pregnancies and infant development through in-home care and education

The Maternal and Infant Health Program (MIHP) is Michigan's home visitation program for Medicaid-eligible pregnant individuals and infants. This program connects families with nurses, social workers and other professionals who provide in-home support, education and care coordination. By referring patients to MIHP, you can help improve outcomes and reduce barriers to care. Learn more at Michigan.gov/MIHP.

Providers can reduce care costs, improve quality performance and support positive patient outcomes by becoming PCMH-certified

Becoming a Patient-Centered Medical Home (PCMH) certified provider means delivering coordinated, proactive and patient-focused care. PCMH practices see:

- Improved patient outcomes
- Stronger care team collaboration
- Better alignment with value-based care models
- Increased performance on quality metrics

A PCMH certification is a meaningful step toward transforming care and making a measurable impact on the health of your patients and community. [Learn more.](#)

We're working alongside you to boost pediatric preventive care

Data from the Centers for Medicare & Medicaid Services (CMS) show a decline in pediatric preventive screenings among the Medicaid population in 2025, despite an increase in well-child visits. We're reaching out to members to encourage them to schedule wellness visits and complete the following:

- **Lead screenings**, recommended at 12 and 24 months
- **Immunizations and assessments**, in alignment with guidelines from the American Academy of Pediatrics (AAP)

What can you do?

Continue to encourage and provide age-appropriate screenings, assessments and immunizations for your pediatric patients, and ensure missed screenings are completed as soon as possible.

HEDIS Quality news

Help shape the 2026 HEDIS Provider Reference Guide

We're making changes to the 2026 HEDIS Provider Reference Guide to make it more user-friendly and accessible for providers, including:

- Individual PDFs for each HEDIS measure linked in the guide allow for easier navigation and fewer pages
- A reorganized layout starting with PIP-focused measures, followed by all other measures

[Share feedback on what you'd like to see included in the guide by taking our 4-question survey.](#)

The 2025 HEDIS audit begins in January

In January, our HEDIS team will begin outreach to provider offices to request medical records for the 2025 HEDIS audit, in alignment with National Committee for Quality Assurance (NCQA) requirements. You can prepare for this audit by ensuring all patient documentation is accurate, up-to-date and includes the patient's name and date of birth on every page.

To avoid HEDIS audit requests for documentation already submitted for the 2025 PCP Incentive Program (PIP), please ensure PIP supplemental data is submitted by **December 31, 2025**.

Did you miss the last Quality newsletter? You can find recent Priority Health provider newsletters in our [Physician and Practice News Digest archive](#).