

Priority Health

PriorityIntegra[™]

Combining Care + Coverage

As the largest integrated health system in the state, we believe in building bridges between care and coverage benefits by giving members a supported, coordinated and simple experience.

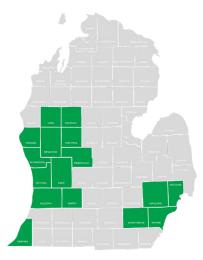
Our narrow network plan, PriorityIntegra, leverages the unique integration points between Priority Health and Corewell Health to deliver an exceptional member experience, integrated whole-person care and access to a user-friendly network of Corewell Health providers and select affiliate providers.



This product includes:

Access to local comprehensive provider network

PriorityIntegra members will generally live in the Michigan counties shaded green in the map below. We're focusing on these regions so that members will be nearby in-network providers.



Provider network includes:

- Corewell Health East, West and South (including Lakeland)
- Holland Hospital (Main Campus only)
- Answer Health
- We Are For Children
- Arvon CIN (formerly Beaumont ACO)
- · Olympia Medical Services
- United Physicians

- United Outstanding Physicians
- Medical Network One
- Pine Rest Christian Mental Health Services
- Forest View Hospital
- Mary Free Bed Rehabilitation Hospital
- Emergency services
- In-network pharmacies

Care received outside of the network as described above is not covered, so be sure to refer your patients on PriorityIntegra plans to in-network providers whenever possible.

Exceptional experience with our award-winning customer service

PriorityIntegra comes with concierge-level service. Members have a dedicated phone line that provides navigation and quick access to assistance like:



- · PCP assignment and appointment scheduling
- Coordinated billing support
- \cdot Referrals to health support programs

Optional services to keep members healthy and productive

Corewell Health offers employers optional occupational health and wellness services to keep PriorityIntegra members safe, happy and productive.

Programs and services include:

- · On-site athletic trainer
- On-site RN
- · Rehabilitation service
- Vaccination clinic (Flu/COVID 19)
- Traditional clinic and on-site occupational health services
- · Ability to host a virtual onsite employer clinic via TytoClinic

TytoCare kits give members more convenient access to care

Members with dependents between the ages of 2-18 are eligible to receive a free TytoCare medical exam kit with PriorityIntegra.

TytoCare is a virtual care platform with a remote medical exam device. The kit replicates the exam performed in-office all in the comfort of home. A supplement to in-person care, the TytoCare system is staffed by Corewell Health providers that are available 24/7/365.

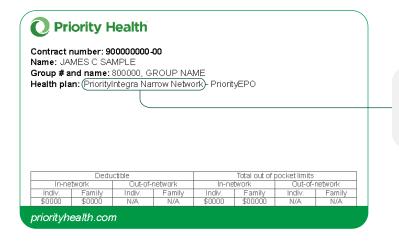
TytoCare can be used for the most common conditions like:

- Allergies
- Asthma
- $\cdot\,$ Cold and flu
- Pink eye
- Ear infections



Certainty in the network

Our goal is to make sure all members enrolled in this plan understand how and where they can receive care. Members will receive guides, emails and information on their member ID cards indicating their plan is **PriorityIntegra** and reminding them they can only see providers within that network.



Look for "PriorityIntegra Narrow Network" in the "Health plan" field of your patient's Priority Health member ID card



Use the Find a Doctor tool to find in-network providers.

Ensure the PriorityIntegra plan is selected, using the "Change your location or plan" link in the upper right corner.