



Unlock personal, guided support on health benefits navigation and advocacy with PriorityGPS

PriorityGPS offers enhanced and personalized concierge support to help members understand and optimize their health benefits. Members have access to a dedicated team of Priority Health's award-winning¹ Care Navigators and an integrated care team to provide clinical support.



The need for PriorityGPS in the workplace:

- 65% of adults find managing healthcare overwhelming.²
- 42% of adults have two or more chronic illnesses.³
- 84% of employers say managing high-cost health care claimants is their most important strategy.⁴



PriorityGPS members will experience:



Enhanced benefit and coverage support and guidance from dedicated Care Navigators with extended hours of availability focused on speed in answering calls and addressing concerns on the first call



Clinical support from a team of RN care managers, behavioral health clinicians, medical coordinators with dedicated pharmacy Care Navigators to help members prevent and manage conditions and engage in health programs



Proactive and high-touch outreach to explain benefits and next steps when they have claims, preauthorization, step therapy or prescription changes



Pre-enrollment guidance to ensure they understand network requirements, coverage options and transition needs



PriorityGPS members have access to a nationwide network of providers through a partnership with Cigna. Care Navigators will coordinate with Cigna if a member needs care from an out-of-state provider.

PriorityGPS eases the burden on HR teams by providing a seamless member experience, ensuring employees get the care they need without unnecessary hurdles.

It's the guided, personalized support (GPS) employees need, and employers want.



Award-winning Care Navigators ensure members experience personalized and proactive guidance on their health journey.

Employers will find value in PriorityGPS through:



Employers maximize their healthcare investment through proactive, high-touch support for employees. This includes the highest level of support to navigate care needs, increasing health program engagement and promoting high quality, cost effective care.



A simplified benefits experience that provides peace of mind and improved employee satisfaction



Time and resource relief for HR teams



Performance guarantees, including a faster-than-average speed of answer guarantee



PriorityGPS is available as a product buy-up to Commercial self-funded and fully funded employers with 300+ enrolled employees and can be implemented 90 days before the effective date.



Contact a Priority Health representative to learn more or get a quote.