

Contact information for Behavioral Health Medicaid collaboration

Priority Health is here to collaborate with you to serve your patients, our members, for mental health services by offering referrals, coordinating care and helping close gaps in care.

Contact our teams for support:

Priority Health Behavioral Health Intake



616.464.8500 or **800.673.8043**

Monday – Thursday 8 a.m.-5 p.m. and Friday 9 a.m.-5 p.m.

- ✓ Referrals for health plan covered services
- ✓ Referrals for Joint Care Coordination or Behavioral Health care management
- ✓ Questions about benefits and claims

Prepaid Inpatient Health Plan (PIHP) Care Coordination



616.464.8500 or **800.673.8043** and ask for Vicki M., supervisor

Monday – Thursday 8 a.m.-5 p.m. and Friday 9 a.m.-5 p.m.

- ✓ Care planning and coordination needs
- ✓ Shared quality measures with Community Mental Health/PIHPs
- ✓ General Joint Care Coordination questions or planning needs
- ✓ Assistance reaching medical care management

Medicaid Transportation



888.975.8102 Option 1: to schedule, reschedule, cancel or locate member's ride

888.975.8102 Option 2: for questions about mileage reimbursement

- ✓ Transportation services to non-emergent care including doctor's office, pharmacy and appointments for other covered services like physical therapy, outpatient behavioral health therapy, etc.