

BILLING POLICY No. 066

HOME HEALTH

Date of origin: Jan. 3, 2025 Review dates: 2/2025, 8/2025

APPLIES TO

- Commercial
- Medicare follows CMS unless otherwise specified
- · Medicaid follows MDHHS unless otherwise specified

DEFINITION

Home health services involve medical and supportive services designed to assist in managing health conditions. These services are provided by licensed health care professionals such as nurses, therapists, and home health aides. These services must be prescribed by a physician.

Non-medical services such as transportation, housekeeping, meal prep, and companionship are not payable services.

Home visits by a Primary Care Physician don't require prior authorization, and any home physician visits don't require prior authorization for Medicare members.

MEDICAL POLICY

Home Care (#91023)

FOR MEDICARE

For indications that don't meet criteria of NCD, local LCD or specific medical policy, a Pre-Service Organization Determination (PSOD) will need to be completed. Get additional details on PSOD <u>in our Provider Manual</u>.

POLICY SPECIFIC INFORMATION

Members are eligible to receive home health services based on their status of homebound, which requires skilled nursing or therapy services. A plan of care must be established by a physician and be documented in the medical record. Respite care is not a payable service.

Home visits by a Primary Care Physician do not require prior authorization, and any home physician visits do not require prior authorization for Medicare members.

Services with a CMS defined payment status indicator of E, I, X are not payable when submitted by a physician or provider group.

Below are the limits identified for home health services outlined below. This is based on a timeframe of 60 days.

All plans

Service	HCPCS code	Visits
Occupational Therapy	G0152	38
Physical Therapy	G0151	50
Skilled Nurse	G0299	100
Skilled LPN	G0300	100
Speech Therapy	G0153	25
Home Health Aide	G0156	48

Medicare only

Service	HCPCS code	Visits
Medical Social Worker	G0155	20

Referring provider must be listed on the claim in the referring provider field.

Home health agencies

Revenue codes should be reported with the appropriate CPT or HCPCS codes for information and when required. Home Health Agencies must bill using UB-04 claim form.

- 0270 DME/Supplies not payable to HH agency, use DME provider
- **0421-0429** Physical Therapy
- 0431-0439 Occupational Therapy
- **0441-0449** Speech Therapy Language Pathology
- 0552 Skilled Nursing-Hourly Charge
- 0551-0559 Skilled Nursing
- 0560-0569 Medical Social Services
- 0570-0571 Home Health (HH) Aide
- 0589 Other Home Health Visit

Members should have a visit with their supervising physician to certify that care is ordered and medically necessary prior to home health services occurring.

- Home health care services follow a hospital or nursing home stay
- Re-evaluation for continued care after the initial 60-day period must be documented in the medical record. Additional visits must be supported within the medical record to support extension beyond visits outlined in policy.

Physician services

All physicians should be reported on the HCFA 1500 claim form with appropriate CPT/HCPCS

- 99341 Home or residence visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, 15 minutes must be met or exceeded.
- 99342 Home or residence visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and low level of medical decision making. When using total time on the date of the encounter for code selection, 30 minutes must be met or exceeded.

- 99344 Home or residence visit for the evaluation and management of a new patient, which
 requires a medically appropriate history and/or examination and moderate level of medical
 decision making. When using total time on the date of the encounter for code selection, 60
 minutes must be met or exceeded.
- 99345 Home or residence visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and high level of medical decision making. When using total time on the date of the encounter for code selection, 75 minutes must be met or exceeded.
- 99347 Home or residence visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, 20 minutes must be met or exceeded.
- 99348 Home or residence visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and low level of medical decision making. When using total time on the date of the encounter for code selection, 30 minutes must be met or exceeded.
- 99349 Home or residence visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and moderate level of medical decision making. When using total time on the date of the encounter for code selection, 40 minutes must be met or exceeded.
- 99350 Home or residence visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and high level of medical decision making. When using total time on the date of the encounter for code selection, 60 minutes must be met or exceeded.

Place of service

12 – Home

Coverage will be considered for services furnished in the appropriate setting to the patient's medical needs and condition.

Documentation requirements

Complete and thorough documentation to substantiate the procedure performed is the responsibility of the provider. In addition, the provider should consult any specific documentation requirements that are necessary of any applicable defined guidelines.

Documentation that may be requested would include:

- History and physical
- Physician documentation
- Imaging results in ACR format
- Lab values
- Therapy notes
- Medication record
- Consultation notes

For additional home health agency requests, attach clinical documentation for each discipline requested:

- Wound care: Include wound measurements, wound description, drainage, dressing change procedure, frequency, how often SN and member or caregiver is doing dressing. Utilization following 60 days may require documentation, which includes current pictures of the wound.
- Catheter changes: Include ordered frequency of changes
- Therapy: Include status, progression and goal
- Home Health Aide: Demonstrate the reason the HHA is seeing the member is directly tied to the reason the skilled discipline is seeing the member – custodial care is not a covered benefit

Modifiers

Priority Health follows standard billing and coding guidelines which include CMS NCCI. Modifiers should be applied when applicable based on this guidance and only when supported by documentation.

Incorrect application of modifiers will result in denials. Get mor information on modifier use <u>in our Provider</u> Manual.

DISCLAIMER

Priority Health's billing policies outline our guidelines to assist providers in accurate claim submissions and define reimbursement or coding requirements if the service is covered by a Priority Health member's benefit plan. The determination of visits, procedures, DME, supplies and other services or items for coverage under a member's benefit plan or authorization isn't being determined for reimbursement. Authorization requirements and medical necessity requirements appropriate to procedure, diagnosis and frequency are still required. We use Current Procedural Terminology (CPT), Centers for Medicare and Medicaid Services (CMS), Michigan Department of Health and Human Services (MDHHS) and other defined medical coding guidelines for coding accuracy.

An authorization isn't a guarantee of payment when proper billing and coding requirements or adherence to our policies aren't followed. Proper billing and submission guidelines must be followed. We require industry standard, compliant codes defined by CPT, HCPCS and revenue codes for all claim submissions. CPT, HCPCPS, revenue codes, etc., can be reported only when the service has been performed and fully documented in the medical record to the highest level of specificity. Failure to document for services rendered or items supplied will result in a denial. To validate billing and coding accuracy, payment integrity pre- or post-claim reviews may be performed to prevent fraud, waste and abuse. Unless otherwise detailed in the policy, our billing policies apply to both participating and non-participating providers and facilities.

If guidelines detailed in government program regulations, defined in policies and contractual requirements aren't followed, Priority Health may:

- Reject or deny the claim
- Recover or recoup claim payment

An authorization on file for an item or services doesn't supersede coding, billing or reimbursement requirements.

These policies may be superseded by mandates defined in provider contracts or state, federal or CMS contracts or requirements. We make every effort to update our policies in a timely manner to align to these requirements or contracts. If there's a delay in implementation of a policy or requirement defined by state or federal law, as well as contract language, we reserve the right to recoup and/or recover claim payments to the effective dates per our policy. We reserve the right to update policies when necessary. Our most current policy will be made available in our Provider Manual.

CHANGE / REVIEW HISTORY

Date	Revisions made
Feb. 14, 2025	Added "Disclaimer" section
Aug. 14, 2025	Updated with information from medical policy retirement