

HEDIS® measure spotlight:

Follow-up After Emergency Department visit for people with Multiple High-Risk Chronic Conditions (FMC)

To be measure compliant and lower your total cost of care, **follow up with your Medicare patients with 2+ high-risk chronic conditions** within seven days of an Emergency Department (ED) visit.

Chronic conditions included in FMC

- Acute myocardial infarction
- Chronic kidney disease
- 1. Alzheimer's disease and related disorders
- Depression
- 2. Atrial fibrillation
- Heart failure
- 3. COPD and asthma
- Stroke and transient ischemic attack

Helping your patients manage their chronic conditions

- **Schedule a follow up appointment with your patient** within seven days of discharge from an ED visit.
- **Coordinate with hospitals** to receive real-time sharing of discharge information.
- **Review the discharge summary** with the patient and/or caregiver to ensure they understand the instructions and have filled new prescriptions.
- **Assist in coordinating care** with specialists and/or behavioral health specialists, or consider other care options such as telehealth and telephone visits as well as e-visits or virtual check-ins.
- **Enroll with Michigan Health Information Network (MiHIN)** to receive Admission, Discharge and Transfer (ADT) notifications.
- **Address Social Determinants of Health (SDOH)** or other barriers contributing to ED utilization.

PROVIDER RESOURCES



HEDIS Guide

Find detailed HEDIS information and FMC billing codes to close care gaps in our [2026 HEDIS Provider Guide](#).



Care management requests

Send provider referrals using your [secure Mailbox](#) in prism or call the Provider Helpline at **800.942.4765**, option 1.



Behavioral health support

For 24/7 clinical support for your patients, contact our Behavioral Health Department at **800.673.8043**.



What's HEDIS?

The Healthcare Effectiveness Data and Information Set (HEDIS) is one of the most widely used performance measure sets in managed care. HEDIS scores help us understand the quality of preventive care our Medicare members receive.