Condition codes policy

Applies to
Commercial, Medicare and Medicaid

Definition
Condition codes (a.k.a. reason codes) are designed to allow the collection of information related to the patient, particular services, service venue and billing parameters which impact the processing of a facility claim.

Priority Health follows the Centers for Medicare and Medicaid Services (CMS) standard billing guidelines. Review CMS guidelines to confirm whether an occurrence and/or value code must also be reported.

For accurate identification of facility claim corrections, facilities should report the appropriate adjustment indicator for a corrected or voided/canceled claim along with the claim change reason code.

See our Provider Manual's correcting a claim page for additional information regarding bill types to report in addition to the reason codes noted below. Claims reported without the bill type and change reason code will be denied.

Claim change reason codes

- **D0**: Changes to service dates
- **D1**: Changes in charges
- **D2**: Changes in revenue code/HCPC
- **D3**: Second or subsequent interim PPS bill
- **D4**: Change in Grouper input (DRG)
- **D5**: Cancel only to correct a patient's Medicare ID number or provider number
- **D6**: Cancel only - duplicate payment, outpatient to inpatient overlap, OIG overpayment
- **D7**: Change to make Medicare secondary payer
- **D8**: Change to make Medicare primary payer
- **D9***: Any other changes (should be used only when no other change reason is applicable)
- **E0**: Change in Patient Status
- **G0**: Distinct Medical Visit. See additional information on use in our Provider Manual.

*Use of condition code D9 should also include a remark to mirror bold criteria below on the second line of remarks:

- **Patient control nbr**: Changing or adding a patient control number
- **Admission hour**: Changing or adding the admission hour
- **Admission type**: Changing or adding the admission type
- **Admission source**: Changing or adding the admission source
- **Medical record number**: Changing or adding the medical record number
- **Condition code**: Changing or adding a condition code
- **Occ codes**: Changing or adding an occurrence code
- **Occ span codes**: Changing or adding an occurrence span code

- **Value codes**: Changing or adding a value code
- **Modifier**: Changing or adding a modifier
- **Date of service**: Changing a date of service on a line or changing the statement from and to dates, use a D0
- **Units**: Changing units
- **Recalculation**: Claim recalculated for a different payment
- **Multiple changes**: Enter your changes
- **DX code**: Changing a diagnosis code on an outpatient claim, inpatient claims would use a D4
- **POA**: Changing, adding or removing a Present on Admission (POA) indicator, unless you're changing an N to a Y and/or if it affects reimbursement, in which case you would use D4
- **Removed non**: Removing non-covered charges
- **Other**: Place this information on the second line of the claim only. On the third line of claim, include a brief description of why the claim is being adjusted

Accommodation condition codes

- **40**: Same day transfer
- **41**: Partial hospitalization
- **42**: Continuing care not related to inpatient admission
- **43**: Continuing care not provided within prescribed post discharge window
- **44**: Inpatient admission changed to outpatient. See additional information [in our Provider Manual](#).

Beneficiary/Spouse insurance related condition codes

- **45**: Ambiguous gender category. See additional information [in our Provider Manual](#).

Disaster related condition codes

- **DR**: Disaster related, used to identify claims that are or may be impacted by specific payer/health plan policies related to national or regional disasters.

ESRD related condition codes

- **59**: Non-primary ESRD facility
- **70**: Self-administered Epoetin (EPO)
- **71**: Full care in unit
- **72**: Self-care in unit
- **73**: Self-care training
- **74**: Home
- **76**: Back-up in-facility dialysis
- **80**: Patient receives dialysis services at home – patients' home is nursing facility
- **84**: Dialysis for acute kidney injury on monthly basis
- **87**: ESRD self-care retraining
- **H3**: Reoccurrence of GI bleed comorbid category
- **H4**: Reoccurrence of pneumonia comorbid category
- **H5**: Reoccurrence of pericarditis comorbid category

Product and service-related condition codes

- **49**: Product lifecycle replacement of product earlier than the anticipated lifecycle due to an indication that the product isn't functioning properly
- **50**: Product replacement for known recall by a product manufacturer of FDA
- **53**: The initial placement of the medical device was provided as part of a clinical trial or as a free sample.

See our [Surgical Implants and Devices policy](#) for additional information on these condition codes.

SNF related condition codes

- **55**: SNF bed not available
- **56**: Medical appropriateness
- **57**: SNF readmission

See additional information on above condition codes [in our Provider Manual](#).