

PriorityActions

IMPORTANT UPDATES FOR OUR PROVIDER NETWORK

Oct. 15, 2026 | Issue #4.21

2026 PIP supplemental data due Nov. 1

As a reminder, the first supplemental data submission deadline for the 2026 PCP Incentive Program (PIP) is coming up on Nov. 1, 2026, for dates of service between Jan. 1 – June 30. ACNs should make sure to submit supplemental data for applicable dates of service by this deadline. | [Get the details.](#)

New monthly “Coding Connections” resource

Accurate coding and complete documentation can help prevent unnecessary claim denials. With this in mind and to better support you, our provider network, we’re introducing **Coding Connections** – a new monthly resource filled with practical billing and coding tips based on common claim denials and questions we often receive. | [Access the first edition of Coding Connections.](#)

Oct. 2026 billing policy updates

We publish billing policies to offer transparency and help providers bill claims more accurately to reduce delays in processing claims, as well as avoid rebilling and additional requests for information. We add new and update several existing policies each month. Be sure

to review carefully. Some policy updates will be effective Dec. 14, 2026, due to new requirements or changes that may impact how you work with us. | [Review the policy updates.](#)

Providers may receive requests for HIDE-SNP member records

As part of the Priority Health Medical Record Review (MRR) process, we're sending out requests to some providers in our Medicare and Medicaid network for **PriorityMedicare Dual Premier** members. Follow the instructions in the letter to return all requested medical records within 30 days. | [Review medical record request details.](#)

Register now for our Nov. 5 quality updates webinar

Join us for a [quality updates webinar](#) on Thursday, Nov. 5 at noon. Topics include MY2026 HEDIS hybrid measures and year-end focus, supporting healthy aging in older adults, provider documentation tips, Transitions of Care (TRC), diabetes prevention and CAHPS results. | [Review webinar details.](#)

Complete our HIDE-SNP and D-SNP Model of Care training by Dec. 31

The Centers for Medicare and Medicaid Services (CMS) requires all special needs plans (SNPs) to provide Model of Care (MOC) training to providers every year. This year, because we have added the PriorityMedicare Dual Premier (HIDE-SNP) plan along with our existing PriorityMedicare D-SNP plan, **the training is now required for providers in our Medicaid network, in addition to our Medicare network.** There is one combined training for both of our SNPs, so completing this training once in 2026 fulfills a provider's CMS requirement for both plans. You must complete this training by

National Prescription Drug Take Back Day coming Oct. 24

We're pleased to participate again in National Prescription Drug Take Back Day on Saturday, Oct. 24, 2026. We invite your patients and all community members to drop off their expired, unwanted or unneeded prescription medications for safe disposal from 10 a.m. – 2 p.m. at Priority Health, 3111 Leonard St. NE, Grand Rapids. | [Learn more about the event.](#)

You're receiving this bi-weekly provider newsletter because you've opted into receiving communications from Priority Health. Questions? Please contact our Provider Helpline at [800.942.4765](tel:800.942.4765), or if you're part of an Accountable Care Network (ACN), please contact your Provider Network Management specialist.

Access an archive of our PriorityActions for providers emails [here](#).

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