

Community Care Management

Support when your patients need it most

Did you know? Your patients' health plan may include intensive outpatient behavioral health services.

What is Community Care Management (CCM)?

Community Care Management offers individuals and families time-sensitive treatment and support to help avert a mental health or substance use crisis, or to allow for a successful transition back home after a mental health or substance use-related hospitalization. CCM provides coordinated care that addresses emotional well-being, behavioral health and recovery needs. CCM is for adults and children who:

- Are transitioning home from an inpatient or partial hospitalization level of care
- Currently reside in the community and are experiencing moderate mental health and/or substance use symptoms that impact functioning and quality of life
- Have a history of limited improvement in outpatient therapy and/or have barriers to accessing outpatient therapy

How does CCM support go beyond traditional outpatient care?

- ✓ **Expedited access to a therapist and psychiatric medication provider** who partner to provide intensive support
- ✓ **Visits with a therapist up to three times per week** in a flexible location including home, office, in the community or virtually
- ✓ **Care coordination** to help your patients organize their health care needs and share information between their providers
- ✓ **Referrals and connections** to other community resources and support

Eligibility

Members with Priority Health Group Commercial (HMO, EPO, POS, PPO), Individual MyPriority® and Priority Health Medicare plans are eligible depending on geographic location.

Coverage

Services will apply to the members' mental health outpatient benefit.

Copays are waived for many plans to support access.

Make a referral

If you have an eligible patient, contact our Behavioral Health Department at 800.673.8043 and ask to speak with a clinician. The clinician will evaluate if CCM is the appropriate level of care.