



Need a ride? Let us help.

Who can get a ride?

We offer transportation to Priority Health Choice®, Inc. Medicaid and Healthy Michigan Plan members.

Where can the driver take me?

The driver can take you to your doctor's office, pharmacy and appointments for other covered services like physical therapy.

When do I need to schedule my ride?

You can schedule a ride up to two weeks in advance. Calls for a ride must be made at least three business days before your scheduled appointment by calling 888.975.8102. We're available Monday through Thursday from 8:30 a.m. to 5 p.m. and Friday from 9 a.m. to 5 p.m. Select option 1, enter your member ID number followed by the # symbol, then press 2 for transportation.

If you need special assistance, let us know when you schedule, so we can arrange the proper transportation.

What do I have to do after I call for a ride?

Make sure to be at the address you gave when making your appointment and be ready at least one hour before your specified pick-up time. Your driver may need to verify the address of where you want to go.

What if I have special equipment needs?

If you need special assistance, let us know when you schedule, so we can arrange the proper transportation.

What if I no longer need a ride?

If you need to cancel your ride, please call us 24 hours in advance by calling 888.975.8102. We're available Monday through Thursday from 8:30 a.m. to 5 p.m. and Friday from 9 a.m. to 5 p.m.

What if I have a ride but need to be covered for the cost?

Log into your member portal at **priorityhealth.com** to submit a mileage reimbursement form.



Where can I learn more?

Visit **priorityhealth.com/medicaid/transportation**.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).

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