

Electronic Prior Authorization Overview

What it is

Electronic Prior Authorization helps you streamline your workflow by making the most efficient medication-related prior authorization process your default. With the ability to automatically identify and quickly process prior authorizations at the point of care, you'll improve your practice's efficiency, avoid post-visit disruptions and deliver even more satisfying experiences for patients.

How it works

With Electronic Prior Authorization, you'll strip away inefficiency, reduce disruption, and give patients a faster path to successful treatment.



1

As soon as you select a medication, you'll get a notice showing whether you need a prior authorization.



2

If the prescription does require a prior authorization, you can answer a few questions (directly in your EHR) to process it on the spot. After approval, you route the approved prescription to the pharmacy.



3

Your patient arrives at the pharmacy, picks up his prescription, and starts his medication. No modification requests. No frustrating back-and-forth phone calls.

What it looks like in action

Key advantages

- Adds a complete, guided prior authorization process into your everyday EHR workflow
- Replaces faxes and phone calls with a completely automated process
- Communicates in real time directly with the nation's largest PBMs and Health Plans, including Priority Health
- Covers all medication classes and specialty medications
- Streamlines the prior authorization process at the practice level or for centralized teams
- Combines with Real-Time Prescription Benefit to transform patients' experiences



You're treating Jayden for asthma. You decide the best medication is ADVAIR®.

As you're entering the script into your EHR, you get an alert — this prescription requires a prior authorization. In real time, Electronic Prior Authorization retrieves Jayden's current benefit and eligibility information to check that you really will need a prior authorization. Your EHR confirms it: based on Jayden's patient-specific information, a prior authorization will be required.



Dependable, real-time confirmation of whether a prior authorization is actually needed



In your EHR, you see a short list of questions. All the questions are specific to ADVAIR — and some already have prepopulated answers. You quickly answer the rest of the questions, confirming there's a valid indication (asthma treatment) and identifying another medication that didn't work (SYMBICORT®).



Dynamic, in-workflow process for justifying approval



Once these questions are answered and submitted back to the payer, within about a minute you see an approval notification. Now you're sure that Jayden's insurance will cover the medication — and you can rest easy knowing you won't need to deal with after-the-fact questions or phone calls about coverage.



Advance approval that ensures "done" really means done



With the click of a button, you route the approved prescription to Jayden's pharmacy. He's able to pick up his medication on time, without any hassles.



Positive patient experiences at the pharmacy counter