

PriorityActions

IMPORTANT UPDATES FOR OUR PROVIDER NETWORK

April 16, 2026 | Issue #4.8

Optum payments update: EFT data transfer, payment options overview and more

[Billing and payment news](#)

As a reminder, we're working with Optum Financial (Optum) and ECHO Health Inc (ECHO) to offer you more payment options for dates of service starting Aug. 1, 2026. We want to make sure you understand your payment options and any actions you may need to take.

Additionally, we're making it easy for providers who get EFT payments from us now by securely sharing EFT banking information with Optum for automatic enrollment (opt out available through Apr. 30, 2026). |

[Read More](#)

April 2026 billing policy updates

[Billing and payment news](#)

We publish billing policies to offer transparency and help providers bill claims more accurately to reduce delays in processing claims, as well as avoid rebilling and additional requests for information. We add new and update several existing policies each month. | [Read More](#)

Updated "Important Message from Medicare" form now available

[Priority Health news](#)

There's a new Important Message from Medicare (IM) form available, which hospitals are required to begin using by May 15, 2026. This form informs Medicare members of their appeal rights when discharged from an inpatient hospital stay. | [Read More](#)

Check out our new provider education videos on behavioral health billing and product information

[Training opportunities news](#)

We have several new provider education video modules available for you this month, with topics including behavioral health billing and various product information. | [Read More](#)

National Prescription Drug Take Back Day coming Apr. 25

[Priority Health news](#)

We're pleased to participate again in National Prescription Drug Take Back Day on Saturday, Apr. 25, 2026. We invite your patients and all community members to drop off their expired, unwanted or unneeded prescription medications for safe disposal from 10 a.m. – 2 p.m. at Priority Health, 3111 Leonard St. NE, Grand Rapids. | [Read More](#)

You're receiving this bi-weekly provider newsletter because you've opted into receiving communications from Priority Health. Questions? Please contact our Provider Helpline at [800.942.4765](tel:800.942.4765), or if you're part of an Accountable Care Network (ACN), please contact your Provider Network Management specialist.

Access an archive of our PriorityActions for providers emails [here](#).



©2026 Priority Health
1231 E. Beltline Ave. NE
Grand Rapids, MI 49525-
7024

This email is confidential and intended for the recipient specified in this message only. It is strictly forbidden to share any part of this message without a written consent of the sender. If you received this email in error, please reply informing us of the error and then delete it from your inbox.

37587-2.8

