



2023 PRODUCT GUIDE FOR PROVIDERS



2023 product guide for providers

This guide will give you an at-a-glance view of our new and updated commercial and Medicare products for 2023. For more detail, we've reviewed all product updates you need to know at our October 2022 Virtual Office Advisory (VOA) webinar.

Click below for more information on a specific product or update.

Commercial group

- PriorityGPS
- PriorityWell Choice Benefits
- Core benefit changes

MyPriority – Individual

- Network expansions
- MyPriority Virtual Primary Care Plus
- Chronic condition management
- Formulary changes

PriorityMedicare

- PriorityMedicare + Kroger
- PriorityMedicare ONE
- PriorityMedicare D-SNP + Kroger
- Abridge
- OTC Plus
- PriorityCare®
- Travel Pass
- Pharmacy updates



For all the details you need to know about our 2023 products, watch our Fall 2022 Virtual Office Advisory.

[Watch now](#)

2023 Commercial group products

New plans

PriorityGPS

Available to self-funded groups with 300+ members

PriorityGPS™ (Guided personalized support) is an integrated benefits navigation solution that pairs with a health plan, through a single point of contact and a dedicated customer service team to navigate members through their benefits, care coordination and more. PriorityGPS isn't a standalone plan but can be purchased as a benefits-management solution for employer groups. PriorityGPS enhances the medical home model, through care navigation and advocacy, along with condition management for patients who may be at low to medium risk for poor health outcomes. [Learn more about PriorityGPS.](#)

PriorityWell Choice Benefits

PriorityWell Choice Benefits (PWCB) will be available for fully and self-funded large groups beginning Dec. 1, 2022. The new product was developed to encourage year-round engagement for members, with an elevated member experience from HealthbyChoice (HbC), our current offering which will be retired. Groups who are currently enrolled in HbC will start transitioning to PWCB based on their renewal date. HbC will sunset from the product portfolio over the next two years. However, HbC will still be offered to small groups in 2023.



New form alert

There'll be a new biometric screening form for this product that providers will be asked to fill out for their patients who are enrolled in PWCB. Providers can expect to see this form beginning Dec. 1, 2022 and beyond. Unlike the current HealthbyChoice form, providers won't be required to submit this new PWCB form to Priority Health. The member will be responsible for submitting the form through their member account.

What else providers need to know

- The HealthbyChoice form can't be used as a substitute for the new PriorityWell Choice Benefits form.
- An example of the new form can be provided to provider offices upon request. Please don't duplicate/circulate to members, as the information on the form is unique to the member and their employer.
- This new wellness plan doesn't reimburse providers for form submissions since members are responsible to submit the form. However, while members are still transitioning from HbC to PWCB, providers will continue to be reimbursed \$30 for any HbC forms that are submitted to Priority Health. through the HealthbyChoice portal until the product has completely retired in 2024.

2023 Commercial group products

Updated benefits

Core benefit changes

Vitamin D supplements (also applies to individual products)

Effective Jan. 1, 2023, we'll no longer cover vitamin D supplements as preventive with 100% coverage. Vitamin D supplements will be covered at the applicable pharmacy tier and member cost-sharing will apply.

Applied Behavioral Analysis (ABA) services and coinsurance maximum application

ABA services will apply to the coinsurance maximum, when applicable, for all fully funded commercial groups.

Age limits removed for Autism Spectrum Disorder (ASD) and Applied Behavioral Analysis (ABA) services

Effective May 25, 2022 and retroactive to Jan. 1, 2022, we're no longer applying age limits for ASD or ABA services.



Find Jan. 1 commercial formulary changes on the Provider Manual



WATCH NOW

Get more details on product updates by watching our recorded Virtual Office Advisory.

Individual (MyPriority) products

What's new

Broad network expansion

Effective Jan.1, 2023, University of Michigan (Michigan Medicine) has been added to the MyPriority broad network. This network expansion continues to strengthen our commitment to providing members with access to care when and where they need it.

- Available for non-primary care with a referral only
- Not applicable for primary care (PCP) visits
- Prior Authorization is required for select specialty care
- Participating facilities: Michigan Medicine (University of Michigan and health centers)

Narrow network expansion

We've expanded two popular narrow network plans, ensuring more members have access to cost-effective plans.



Spectrum Health Partners

Previously only available in Kent County, this network will now be available in the following counties:

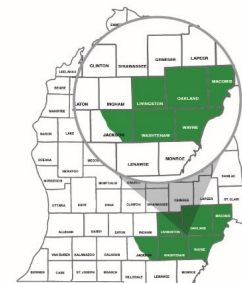
- Kent
- Barry
- Mecosta
- Newaygo
- Allegan (select zip codes)
- Ottawa

Trinity Health East Network

St. Joseph Mercy Health System Network is now Trinity Health East Network.

This network will be available in the following counties:

- Jackson (select zip codes)
- Wayne
- Oakland
- Macomb
- Livingston
- Washtenaw



Individual (MyPriority) products

Updated benefits

MyPriority Virtual Care Primary Plus

Effective Jan.1, 2023, our Telehealth PCP – Virtual First plans will use a new virtual primary care provider, MyPriority Virtual Primary Care Plus. We're excited to continue to offer members virtual-first plans, as well as an integrated member experience that keeps care within our network. Doctor on Demand will be terminating at the end of 2022.

Chronic condition management

Tresiba is now a **Tier 2** drug in our MyPriority formulary.

- Previously Tresiba was previously not covered by MyPriority plans.
- This is a big cost-savings for members with diabetes, as Tresiba is one of the nation's most popular long-acting insulin medications.

Lipid panels used for diagnostics are now covered in full before deductible (after deductible for HSA plans).

- These blood tests are done to measure the levels of various lipids and assess the risk of cardiovascular disease.

Formulary changes



- Low-cost generic oral sexual dysfunction (OSD) drugs have been added to the Individual formularies. Priority Health will standardize the quantity limit for covered generic OSD drugs.
- Tresiba has been added to Tier 2 drugs (see Chronic Condition management info)

2023 PriorityMedicare products

New plans

PriorityMedicare + Kroger

We're excited to launch a new partnership with Kroger for our Southeast Michigan members with two plans. The new PPO plan is designed for members looking for convenience and affordability, who may already have brand loyalty to Kroger stores and would appreciate the added incentive.



OTC Plus card loaded monthly to use on OTC and food (if eligible) exclusively at Kroger



One year of Kroger "Boost" membership, members enjoy free grocery delivery



Open network + visitor travel benefit provided by Multiplan



\$0 PCP + \$0 virtual visits for PCP, specialist and Behavioral Health appointments



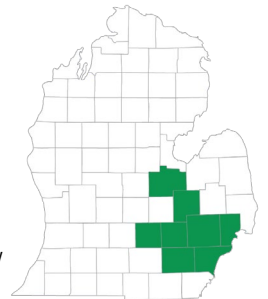
Embedded comprehensive dental up to \$1,500 per year



\$200 eyewear allowance embedded, plus hearing and fitness embedded

Available in:

- Wayne
- Oakland
- Macomb
- Saginaw
- Genesee
- Livingston
- Washtenaw
- Ingham



PriorityMedicare ONE

PriorityMedicare ONE aims to keep members with multiple chronic conditions living well through a rich benefits package. This new \$0 HMO-POS plan is offered to members who reside in the following counties: Kent, Ottawa, Wayne, Oakland and Macomb. Members can be referred to any in-network provider.



\$0 in-network deductible
\$0 Rx deductible



Exclusive customer service line



30 one-way trips to any medical appointment within 30 miles



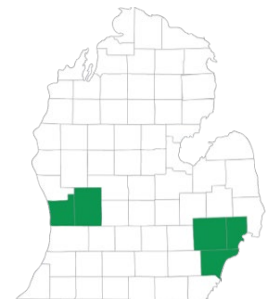
PriorityCare benefit with 100 hours/year of Papa



Dental, vision, hearing and fitness benefits



OTC Plus card loaded monthly to use on over-the-counter items and food (if eligible)



2023 PriorityMedicare products

PriorityMedicare DSNP + Kroger

Our second new Kroger plan is a D-SNP plan, available in the same 8 counties. PriorityMedicare D-SNP + Kroger fully supports members on their health journey – from discounts on food to comprehensive care, our members are covered.



PriorityCare benefit with 100 hours a year of Papa



\$70/M to use on OTC and healthy food (If eligible) at Kroger



Enhanced dental (including denture) with **\$3,000** maximum on preventive/comprehensive services



One year of Kroger “Boost” membership, members enjoy free grocery delivery



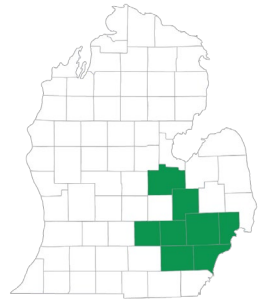
Up to two weeks of meals post-inpatient stay



\$200 embedded eyewear allowance

Available in:

- Wayne
- Oakland
- Macomb
- Saginaw
- Genesee
- Livingston
- Washtenaw
- Ingham



New benefits

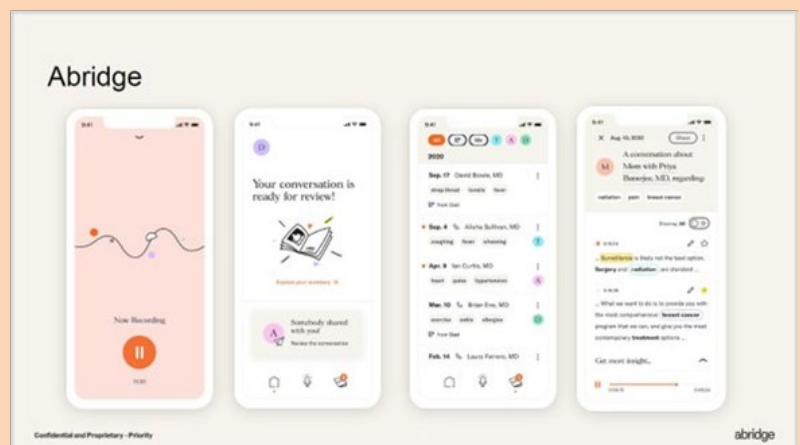
Abridge

Abridge is a smartphone app that records and transcribes conversations between a provider and patient (with provider consent).

The app automatically finds key points to provide helpful medication basics or definitions of medical terms that were discussed during an appointment.

Abridge helps patients focus on the conversation, review key moments, and share the provider and patient conversation with caregivers not present.

Find the **Terms of Use** for Abridge.



Abridge is available on all Priority Health Medicare

2023 PriorityMedicare products

OTC Plus

Patients can use their monthly OTC allowance on **healthy food** if they are supplemental benefits for chronically ill (SSBCI) eligible. To be SSBCI eligible the patient must:

- Have one or more of the 15 qualifying comorbid and medically complex chronic conditions (I.e., diabetes, stroke, CHF, etc.)
- Have a high risk of hospitalization or other adverse health outcomes
- Require intensive care coordination

OTC Plus is offered on ONE, Vital, Kroger, and D-SNP + Kroger.

Updated benefits

PriorityCare (Papa®)

Papa provides companionship to our elderly population. They also assist with house tasks, transportation, grocery shopping, tech help and more.

Papa services have expanded to PriorityCare which includes:

- In-person or virtual companion care
- Unlimited Papa concierge
- Unlimited caregiver support

What's changed

The benefit structure changed from a monthly allowance to an annual allowance for companion care services. See table for plan allowances.

Plan	Companion care hours/year
Compass	36 hours/year
Edge	72 hours/year
Ideal	72 hours/year
ONE	100 hours/year
D-SNP	100 hours/year
D-SNP + Kroger	100 hours/year

2023 PriorityMedicare products

Travel Pass

The Priority Health Travel Pass provides:

- 1 In-network cost sharing outside of the lower peninsula
- 2 Unlimited urgent and emergent care worldwide
- 3 Assist America ® for global emergency travel assistance when more than 100 miles away from home

New in 2023, the Priority Health Travel Pass will include the upper peninsula and all other states outside of Michigan.



2023 Medicare pharmacy updates

- With the passing of the Inflation Reduction Act, **members won't pay more than \$35 for a one-month supply of each insulin product covered by us**, no matter what tier it's on. If their plan has a deductible, it doesn't apply. The act also covers Part D vaccines at \$0.
- We're also helping our diabetic members by moving all generic HEDIS drugs to Tier-1, including statins, blood pressure and osteoporosis medications.
- New this year, \$0 for a 90 - day supply of Tier 1 drugs at preferred retail pharmacies across all plans (plus, mail-order through ESI is still \$0 for a 90-day supply of Tier 1 and Tier 2 drugs on all non-DSNP plans).
- Benzos moved to Tier 2
- Continued access to national pharmacy network

