



Our Find A Doctor (FAD) tool lets you look up any provider in our network, across all specialties, categories, locations and plan types.



Helping members find Dr. Right

Find A Doctor is our one-stop-shop to help our members find the right primary care provider (PCP), specialist or hospital for them. We make it easy by:

- ✓ **Delivering** the most relevant results by recognizing the intent behind the search
- ✓ Supporting misspelled and partial search terms or alternate word endings (like cardiology vs. cardiologist)
- ✓ Enabling searches that combine provider name, specialty and languages spoken

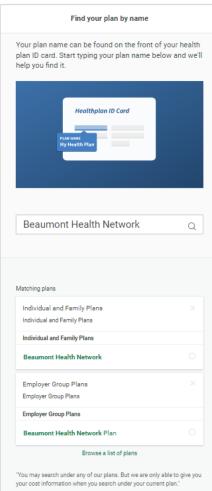
Ultimately, it supports find a provider (by name or specialty) or place (by name or type) that's in the member's network.



Find A Doctor is for providers too

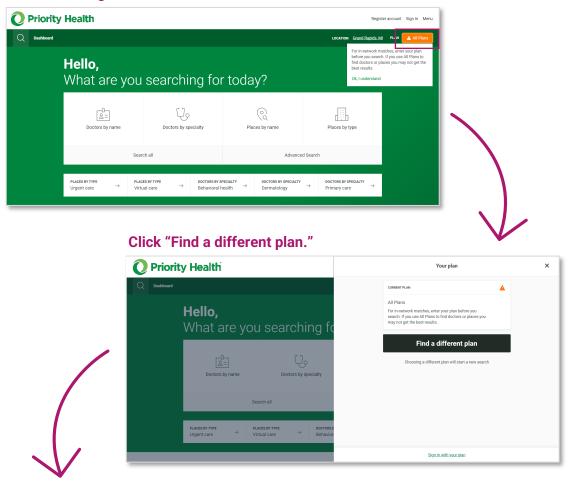
Your patients' care is your utmost priority – including helping them see the specialists that meet their unique quality, cost and convenience needs.

In addition to making sure you're in your patient's network, Find A Doctor can help you do just that. Simply enter your patient's city or ZIP code and their plan information (found on the front of their Member ID card) and other relevant details into the tool to see matching providers.



How to enter your patient's plan information

Click the orange "All Plans" button.



Enter all or part of your patient's plan name. Scroll down to see matching plans. Select* your patient's plan and click "Confirm selection" on the next screen.

