

PriorityActions

FOR PROVIDERS

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Welcome to our biweekly PriorityActions for providers, where you'll receive important information to help you work with us and care for our members.

May 29, 2025
Issue #3.11

You're receiving this email because you're a part of an Accountable Care Network (ACN) or Provider Organization (PO) with us. Please share relevant information with your provider groups and practices. Your Provider Network Management specialist remains your primary contact for support.

BILLING AND PAYMENT

Claims with the CS modifier will be denied starting July 28

Effective July 28, 2025, claims submitted with the CS modifier will be denied. You'll see denial code "E1J – Modifier used inappropriately" in prism.

Background

In alignment with CMS policy, we required CS modifier use during the COVID-19 public health emergency (PHE) to waive member cost-sharing for:

- Specified COVID-19 testing-related services that resulted in an order for, or administration of, a COVID-19 test
- Preventive services provided via telehealth in Rural Health Clinics and Federally Qualified Health Centers

The COVID-19 PHE ended on May 11, 2023, and we're now updating our system to reflect that.

What do providers need to know?

Providers can reference the following for more information: [COVID-19 Public Health Emergency](#) (US Department of Health and Human Services).

PHARMACY

Stelara IV coverage changes coming

Beginning July 1, Stelara® IV will be removed from coverage under the medical benefit for our commercial and individual members. This change will only impact members who aren't currently being treated with Stelara IV. Members already approved for Stelara IV under the medical benefit will remain covered.

Formulary alternatives

Stelara biosimilars, Yesintek™ and Selarsdi™, were [added to formulary on April 1](#). These drugs are effective, safe and have undergone the same rigorous testing and FDA approval process.

What do you need to do?

We recommend prescribing Yesintek or Selarsdi for your patients seeking treatment for symptoms of plaque psoriasis, psoriatic arthritis, Crohn's disease and/or ulcerative colitis.

INCENTIVE PROGRAMS

Updated 2025 PIP Manual now available

We recently made the following update to the 2025 PCP Incentive Program (PIP) Manual:

Care Management codes (pg. 20-21)

The code table has been corrected to reflect that we don't pay for 99490 for commercial plans.

Access the manual through our [Provider Incentives webpage](#) (login

required).

Join us for a supplemental data webinar on June 26

Join us on June 26 at 12 p.m. ET for a webinar focused on the various methods of supplemental data submission for quality and incentive program gap closure.

This webinar will include information on:

- **Understanding our supplemental data strategy** and available submission methods
- **Using data feeds** (i.e., MiHIN, APS, HL7 and EPP) to submit supplemental data, including how to appropriately set up an HL7 / APS data feed
- **Submitting medical records through SharePoint**, including updated file naming conventions to support smoother record processing for gap closure
- **Signing up for Cognizant's Provider Registry**, including why it may be useful for your practices' workflow and how to navigate the tool

REGISTER FOR THE WEBINAR TODAY

TRAINING OPPORTUNITIES

Register now for our June 12 provider webinar on mid-year pharmacy and product updates

Join us for a June 12 provider webinar on mid-year pharmacy and product updates to learn about:

- **Pharmacy updates:**
 - June 1 Stelara coverage changes
 - July 1 formulary changes
 - An overview of our process for submitting requests for drug coverage authorizations
- **Product updates:**
 - Ayble: a virtual digestive health support platform

- Virta: digital resources for type 2 diabetes management and sustainable weight loss
- In lieu of services (ILOS): food delivery services for some Medicaid members

REGISTER NOW

Can't join us?

All webinars are recorded and posted to our [provider webinars page](#) within a week of the event, so you can watch at your convenience.

Questions?

Connect with your Provider Network Management specialist, [Andrew Turner Jr.](#)

Access an archive of our PriorityActions for providers emails [here](#).



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1231 E. Beltline Ave. NE
Grand Rapids, MI 49525-7024

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