

PriorityActions

IMPORTANT UPDATES FOR OUR PROVIDER NETWORK

Sept. 3, 2026 | Issue #4.18

Update: New Provider Portal and payment vendor launch delayed

[Priority Health news](#)

We're delaying our new Provider Portal powered by Epic and new payment options from Optum Financial (Optum) and ECHO Health Inc. (ECHO) until Jan. 1, 2027. We're making this change to give providers more time and support for a smooth transition. In the meantime, continue to use our provider portal, prism, for all the same things you do today. If you've already created an account in our new Provider Portal powered by Epic, great! Keep that login information handy for January 1. You and your teams can continue to prepare for the new portal by [requesting accounts](#). | [Read more](#)

ETS will be our exclusive vendor for transplants and gene and cell therapy for Medicare and Medicaid

[Plans and benefits news](#)

Effective Oct. 1, 2026, Emerging Therapy Solutions (ETS) will be Priority Health's exclusive vendor for bone marrow transplants, organ transplants and CAR T-cell and gene therapies. This will be in effect across all lines of business, now including Medicare and

Medicaid. ETS will reach out to all Michigan hospitals they're currently contracted with about expanding the agreement to include Medicare and Medicaid. | [Read more](#)

Updated 2026 PIP Manual now available

[*Incentive programs news*](#)

We recently updated the 2026 PCP Incentive Program (PIP) Manual, including removing the SDoH use case requirement from the Health Information Exchange Participation with MiHIN incentive; adding a definition for Anchor Date to the Glossary of Terms; and clarifying in the Report Inventory that the PIP_011C is the source of truth for HbA1c and blood pressure gap closure. |

[Read more](#)

Diabetes drug Rybelsus® discontinued, to be replaced by Ozempic® tablets

[*Pharmacy news*](#)

Rybelsus®, a medication used to treat type 2 diabetes, is being discontinued by the manufacturer and replaced with Ozempic® tablets. | [Read more](#)

Reminder: Access to care standards apply

[*Requirements and responsibilities news*](#)

We're committed to helping members access care when they need it – 24 hours a day, seven days a week. We expect providers to follow the appointment and timely access to care standards outlined in the Priority Health Plan provider contracts. Every year,

we measure provider performance against these standards. Please familiarize yourself with the standards in our [Provider Manual](#). | [Read more](#)

Check out our new provider education videos on Risk Adjustment

[Training opportunities news](#)

We have two new provider education video modules available for our providers this month – one on [documenting and coding COPD and asthma for Risk Adjustment](#) and one on [documenting and coding colon cancer for Risk Adjustment](#). | [Read more](#)

You're receiving this bi-weekly provider newsletter because you've opted into receiving communications from Priority Health. Questions? Please contact our Provider Helpline at [800.942.4765](tel:800.942.4765), or if you're part of an Accountable Care Network (ACN), please contact your Provider Network Management specialist.

Access an archive of our PriorityActions for providers emails [here](#).



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