

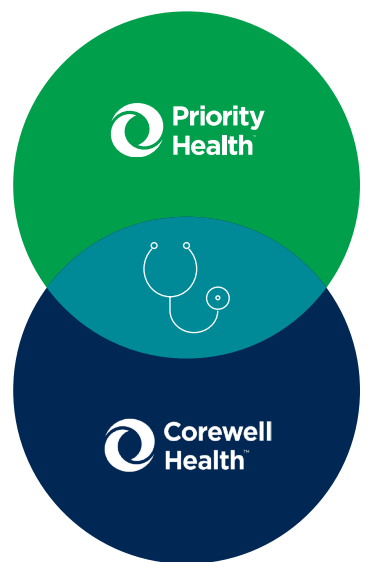


PriorityIntegra™

Combining Care + Coverage

Healthcare complexity and poor coordination between providers and insurers often leads to consumer dissatisfaction.¹ As the largest integrated health system in the state, we believe that taking down those barriers and building bridges between care and coverage benefits employers and employees by giving them a supported, coordinated and simple experience.

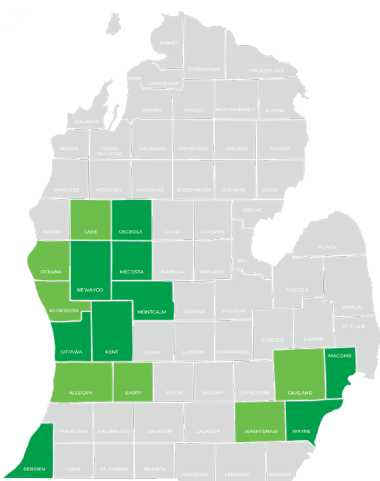
Our narrow network plan, PriorityIntegra, leverages the unique integration points between Priority Health and Corewell Health to deliver an exceptional member experience, integrated whole-person care and access to a reliable and straightforward network of Corewell Health providers and select affiliate providers.



This solution includes:

Access to local comprehensive provider network

PriorityIntegra is best for groups with employees who live and work in one of the following counties. Counties shaded in dark green scored above the recommended provider adequacy threshold. Counties in light green are slightly below the recommended threshold but still have good access.



Provider network includes:

- Corewell Health East, West and South (including Lakeland)
- Holland Hospital
- Answer Health
- Health Pointe
- We are for Children
- Arvon CIN (formerly Beaumont ACO)
- Olympia Medical Services
- United Physicians
- United Outstanding Physicians
- Medical Network One
- Pine Rest Christian Mental Health Services
- Forest View Hospital
- Mary Free Bed Rehabilitation Hospital
- Emergency services
- In-network pharmacies

Out-of-network services are not covered except for medical emergencies

Exceptional experience with our award-winning customer service

PriorityIntegra comes with concierge-level service, employees have a dedicated phone line just for groups who have PriorityIntegra that provides navigation and quick access to assistance like:



- PCP assignment and appointment scheduling²
- Coordinated billing support²
- Referrals to health support programs and more!

Optional services to keep employees healthy and productive

It takes a coordinated effort to ensure productive lives both at work and home. Together with Corewell Health we provide comprehensive continuum of care where its needed most- at their clinics, on-site at the employer or virtually. **Groups that opt into services are eligible for exclusive discounts up to 12%!⁴**

Optional wellness and occupational health services offered:

- On-site athletic trainer
- On-site RN
- Rehabilitation services
- Vaccination clinic (Flu/COVID 19)
- Traditional clinic and on-site occupational health services
- Ability to host a virtual onsite employer clinic via TytoClinic

TytoCare kits give employees more convenient access to care

TytoCare is a virtual care platform with a remote medical exam device. The kit replicates the exam performed in-office, all in the comfort of home. Staffed by Corewell Health providers that are available 24/7/365, virtual visits save employees time and money compared to in-person appointments. Additionally, employers benefit from cost savings with virtual care utilization, increased productivity, improved employee health, and reduced absenteeism. Employers benefit from the cost savings by increasing virtual care utilization and improved employee health.

Members with dependents between the ages of 2-18 are eligible to receive a TytoCare medical exam kit at no cost.

TytoCare can be used for the most common conditions like:

- Allergies
- Asthma
- Cold and flu
- Pink eye
- Ear infections



Certainty in the network

Our goal is to make sure all members enrolled in this plan understand how and where they can receive care. Members will receive guides, emails and information on their member ID cards indicating their plan is **PriorityIntegra** and reminding them they can only see providers within that network.

"We collaborated with Corewell Health to bring a nurse on-site, she works directly with employees at our plants helping them navigate to the health solutions they need."

– Health and Wellbeing Manager at Shape Corp.



Learn more about how we've supported Shape Corp team members through integrated offerings and innovative solutions.



To learn more talk to your Priority Health representative today.

Available to large, self-funded groups.

¹<https://www.forbes.com/sites/debgordon/2021/12/07/consumers-blame-healthcare-providers-and-insurers-for-bad-financial-experiences-new-study-shows/?sh=5a93059f5b8f>

²Appointment scheduling only available for Corewell Health West PCP's in early 2025. Corewell Health East and South PCP's will be supported later in 2025. Billing support available for Corewell Health issued statements.

³Occupational Health services through Corewell Health are billed separately.

⁴Visit copays may apply.

⁵4.5% average claims savings in comparison to an HMO. Savings will vary depending on enrollment distribution and claims experience.