

Managing Diabetes

What do I need to know about my small group benefits coverage?

Whether you're navigating a new diagnosis or have been living with diabetes for years, we're here to help you understand your coverage. We've collected frequently asked questions that address what to know when transitioning to Priority Health, the basics of diabetes coverage and **how to save money on your diabetes supplies**.

Transitioning to a small group Priority Health plan

Q As a new member, what can I do now to be proactive regarding my diabetes needs?

A Check if your current prescriptions are covered on the Priority Health [optimized approved drug list](#). Some therapies for diabetes require pre-approval or step therapy before filling. If that applies to a treatment you're taking, talk to your doctor to discuss your options. Additionally, review your options in the chart below for purchasing diabetes supplies from a participating pharmacy or durable medical equipment (DME) provider.

Q Is a prescription needed to get diabetes supplies?

A Yes, a prescription is required from your physician for diabetes supplies covered under the pharmacy benefit. Other supplies like test strips may also require a prescription if purchased from a DME provider.

Q What should I know about purchasing Continuous Glucose Monitors, sensors and receivers?

A If you order your CGM, sensors/receiver through a DME provider, you will need to transition your prescription to your preferred retail pharmacy or mail order services.

Q My current treatment requires pre-approval (prior authorization) from Priority Health. Am I still able to fill my current treatment while my doctor works to get approval?

A Yes. For all new Priority Health members, a 30-day courtesy transition fill is available within the first 120 days of your plan start date. Check if the medication requires a prior authorization through the online [optimized approved drug list](#).

Q Does Priority Health offer a diabetes management program?

A Yes, members with Type 2 diabetes are automatically invited to participate in the [Teladoc Health Condition Management program](#). The program provides a connected meter and unlimited strips and lancets at no cost.

If you have any questions about the pre-approval process, reach out to a Priority Health representative at **800.942.0954**.

Things to know when purchasing diabetes supplies from a participating pharmacy

Q Do I have to get my insulin from a pharmacy, or can I get it delivered to me?

A You can fill your prescription at your local pharmacy or sign up for our mail order prescription drug service through our partner, Express Scripts. Go to [express-scripts.com](#) to register for the mail order service.

Q What brands of insulin are considered Tier 1b?

A Tier 1b insulins include Lantus, Toujeo, Humulin and Humalog. To determine your insulin drug tier, reference the [optimized approved drug list](#).

Johnson & Johnson One Touch meter available without pre-approval.

See next page for additional details.

Saving money on your diabetes supplies

Q How can I purchase diabetes prescriptions and supplies at the lowest cost?

A Use the chart below to determine where to go for the lowest cost.

With your health plan ² ...	With approved DME provider you'll pay:	At the pharmacy you'll pay:
If you need continuous blood glucose monitors and supplies.	N/A - Not a covered medical benefit.* <i>*Exceptions made for Medtronic CGMs</i> <i>Prior Authorization required.</i>	\$0. It is covered 100%. Your deductible does not apply. <i>*Only Dexcom G6, G7 and Freestyle Libre CGMs</i>
If you need syringes, lancets and blood glucose test strips. ³ Glucometers.	\$0. It is covered 100%. ^{1,4} Your deductible does not apply. N/A	Your pharmacy copay. Your deductible does not apply. \$0. It is covered 100%. ¹ Your deductible does not apply.
If you need insulin pumps and necessary pump supplies.	\$0. It is covered 100%. ¹ Your deductible does not apply. <i>Prior Authorization required.</i>	N/A
If you need shoe inserts for diabetic neuropathy.	\$0. It is covered 100%. ¹ Your deductible does not apply. <i>Prior Authorization required.</i>	N/A
If you've been prescribed special shoes because they are medically/clinically necessary.	\$0. It is covered 100%. ¹ Your deductible does not apply. <i>Prior Authorization required.</i>	N/A
If you've been prescribed insulin.	N/A	Your pharmacy copay. Your deductible does not apply.

¹PriorityHSA plans are subject to deductible. ²This coverage applies to ACA plans only. ³2025 Chronic Condition Prescription Drug List. ⁴Small Group Chronic Conditions Coverage.

Things to know when purchasing diabetes supplies from a participating DME provider

Q Which DME providers can I use for supplies that are covered 100%*?

A Check Find A Doctor at priorityhealth.com or through your member account at member.priorityhealth.com for the most current list of participating diabetic supplies providers in your area. Priority Health also partners with several DME suppliers specifically for diabetes supplies, including but not limited to:

- Byram Healthcare | byramhealthcare.com
- CareLinc | carelinccmed.com
- J&B Medical | jandbmedical.com
- Medtronic | medtronicdiabetes.com
- Tandem | tandemdiabetes.com

*Note: CGMs (with the exception of Medtronic) are only covered under pharmacy benefits.

To learn more about your specific plan's coverage of diabetes services and supplies, make sure to review your plan documents or log into your Priority Health member account at member.priorityhealth.com. You can also download our app on the App Store or Google Play.

If you have questions regarding diabetes coverage, contact customer service at **800.446.5674**.

Get a free glucometer* from Johnson & Johnson without pre-approval

Johnson & Johnson
One Touch® Voucher

*Meter style is subject to availability.

List of participating providers and approved drug list may be subject to change.