

PriorityActions

FOR PROVIDERS

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Welcome to our biweekly PriorityActions for providers, where you'll receive important information to help you work with us and care for our members.

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Issue #3.17

You're receiving this email because you're a part of an Accountable Care Network (ACN) or Provider Organization (PO) with us. Please share relevant information with your provider groups and practices. Your Provider Network Management specialist remains your primary contact for support.

REQUIREMENTS AND RESPONSIBILITIES

August 2025 medical policy updates

Our Medical Affairs Committee (MAC), comprised of Priority Health network physicians, met in August and approved a series of medical policy updates. Below is a list of the policies that were updated. For a breakdown of the changes made to each policy, see the [medical policy changes page](#) in our Provider Manual.

- Behavioral Health Residential Treatment (#91625)
- Breast Related Procedures (#91545)
- Cranial Helmets (#91504)
- Fetal Surgery (#91120)
- Home Care (#91023)
- Home Prothrombin Time or INR Monitoring (#91507)
- Hospice Care (#91520)
- Hyperbaric Oxygen Therapy (#91151)
- Infertility Diagnosis and Treatment / Assisted Reproduction (#91163)
- Medical Necessity Determination (#91447)

- Menorrhagia Treatment (#91575)
- Non-acute Inpatient Services (#91332)
- Parenteral Nutrition Therapy (#91517)
- Peripheral Nerve Stimulation (#91634)
- Prophylactic Cancer Risk Reduction Surgery (#91508)
- Sexual Dysfunction and Impotence (#91160)
- Skin Conditions (#91456)
- Stimulation Therapy and Devices (#91468)
- Surgical Treatments for Lipedema and Lymphedema (#91631)
- Tonic Motor Activation (TOMAC) Peroneal Nerve Stimulation for Restless Leg Syndrome (i.e., nidra™) – Medicare Advantage (#91648)
- Uterine Fibroid Treatment (#91573)

BILLING AND PAYMENT

August 2025 billing policy updates

We publish billing policies to offer transparency and help you bill claims more accurately to reduce delays in processing claims, as well as avoid rebilling and additional requests for information.

The following billing policies were recently published to or updated in our Provider Manual – see details in our [recent news item](#).

Policies with an * are effective Oct. 20, 2025. All others represent our current system set up and/or expectations for transparency. There are either no changes for you as the policy is already in effect, or the policy was recently shared with the network and we're implementing a clinical edit in alignment with the policy's language.

New billing policies

- Balloon sinus ostial dilation
- Bariatric surgery for treatment of co-morbidities and conditions related to morbid obesity
- Blood glucose monitors / continuous glucose monitors*
- Cardiovascular disease risk assessment
- Colorectal cancer screening
- Frequency of care coordination services and ESRD procedures*
- Frequency of hemodialysis*
- Home prothrombin time or INR monitoring
- Intraoperative neurophysiological testing
- JA / JB modifiers*

- Knee arthroscopy
- Nerve conduction / EMG
- Panniculectomy / Abdominoplasty
- Preoperative testing
- Pulmonary function testing

Updated billing policies

- Acupuncture
- Ambulance services
- Care management*
- Cataracts
- Continuous glucose monitors (retired)
- Drug testing
- Drugs administered by providers for FDA-approved or medically accepted off-label uses
- Evaluation and management
- Genetic testing, counseling and screening
- High tech radiology services
- Home health
- Hypoglossal nerve stimulation for the treatment of obstructive sleep apnea*
- Infusion services supplies
- Lab and pathology
- Prosthetic orthotics and footwear
- Skilled nursing / Non-inpatient services
- Smoking cessation
- Transcranial magnetic stimulation (TMS)

PHARMACY

Recall of Sucralfate 1 gram tablets manufactured by Nostrum Laboratories, Inc.

On Jul. 1, 2025, Nostrum Laboratories, Inc. initiated a voluntary recall of Sucralfate 1 gram tablets after the company discontinued its quality assurance program for this medication due to bankruptcy. Without a quality assurance program, Nostrum Laboratories can't support or guarantee this medication meets its intended specifications.

What does Sucralfate treat?

Sucralfate is primarily used for the treatment and prevention of ulcers.

We're notifying members

305 Priority Health members are impacted by this recall. We're sending letters to members this week to inform them of the recall, request they dispose of any current or unused medication and encourage them to contact their provider for different treatment options.

What do you need to do?

If your patients contact you, work with them on alternative options. Pharmacies are also contacting patients who've received this medication to inform them of the recall and, in some cases, help them replace their Sucralfate prescription with a generic version from a different manufacturer.

Our Accountable Care Networks (ACNs) will receive a list of their impacted patients from their Provider Network Management Specialist.

Questions?

You can find details for this recall using the links below.

- [FDA Enforcement Report at fda.gov](#)
- [FDA safety recalls and market withdrawals](#)

PRIORITY HEALTH

New Provider Education Module: Updating your Find a Doc information in prism

Our Find a Doc tool is a provider directory that helps our members find in-network PCPs, specialists or hospitals so they can get the care they need. Find a Doc includes helpful provider information like:

- Provider specialty
- Contact information
- Office hours
- Plans accepted
- And more

Providers are responsible for updating their own Find a Doc information, and can do so in [prism](#). To ensure patients are directed to the right place for care, check your Find a Doc profile every six months for accuracy and update your information as needed. **Learn how to make changes to your Find a Doc information with our new [Find a Doc Provider Education Module](#).**

Why it matters

Accurate provider information in Find a Doc helps members select an in-network provider who meets their cost and care needs, and ensures providers are being referred members with the right coverage.

Check out other informational videos and provider education opportunities on our [Provider Education Modules](#) page in the Provider Manual.

Questions?

Connect with your Provider Network Management specialist, [Robert Everett III](#).

Access an archive of our PriorityActions for providers emails [here](#).



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