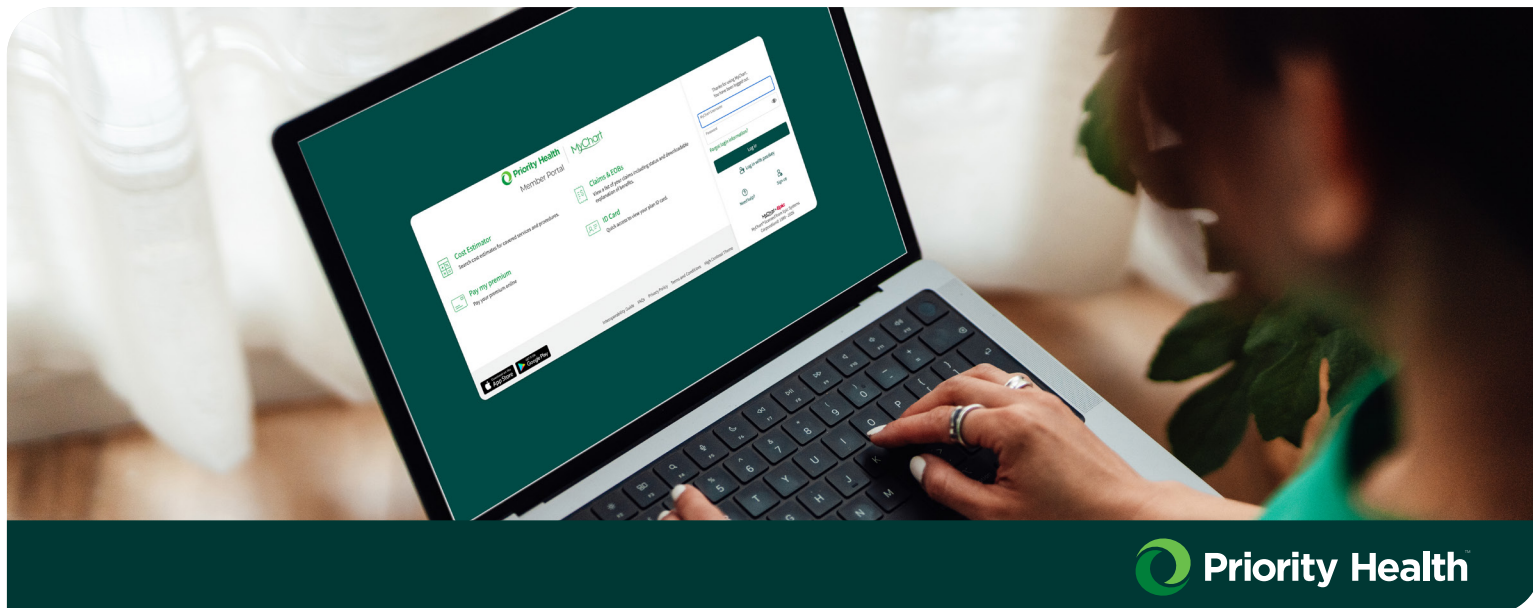




Key features of the new Priority Health Member Portal

Your new Priority Health Member Portal, powered by MyChart, gives you one place to view your plan details, manage your account and use helpful tools to make care decisions with confidence. Here are some key features that make it easier to stay on top of your coverage and care.



Simple, secure access

Your Priority Health Member Portal now runs on MyChart. You can use the MyChart app to access your account and take advantage of other convenient features, including:

- Sign in faster with Face ID and other passkey options
- Add your member ID card to your digital wallet for on-the-go access
- Easily link to other existing MyChart accounts



Find doctors, specialists and care locations

The new Member Portal is equipped with two powerful search tools to help you find in-network care based on your needs, location and budget.

- **Find a Provider:** Search for doctor and providers by name, specialty area or type of care.
- **Find a Location:** Search for facilities like emergency rooms, urgent care, hospitals and lab services.

continued>



Estimate costs before you get care

Cost Calculator is a tool to help you understand what you may pay for medical services before you schedule care. Compare estimated costs for in-network providers and services so you can:

- Plan ahead
- Avoid surprises and hidden costs
- Make informed decisions about your care



Share access with trusted parties

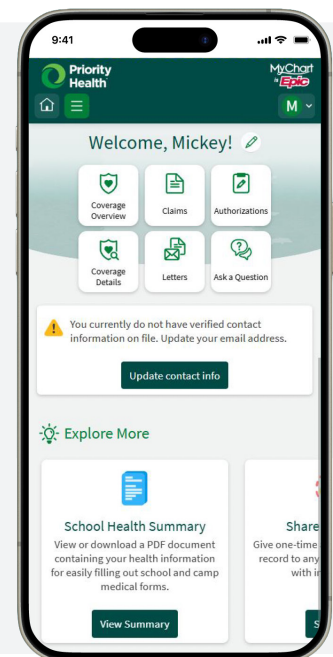
With the proxy access feature, you can give a trusted adult access and manage your member account. Depending on the level of access you allow, they may be able:

- View your plan and coverage details
- Check and review claims
- Respond to certain messages on your behalf

All your coverage information in one place

The new MyChart-powered Priority Health Member Portal makes it easier for you to find and understand your care and coverage details by putting it all together in one place. It includes access to:

- View plan information
- Track deductibles and out-of-pocket costs
- Review claims and prior authorizations
- Access referral letters
- Check remaining referral visits



After September 1, 2026, you can create your new Priority Health Member Portal account at **member.priorityhealth.com**. If you have any questions or need additional guidance during the process, call us at 833.207.3210.