

Community Care Management

Help when you need it most

Priority Health partners with clinicians who provide time-sensitive mental health or substance use support for up to three months in a flexible location.

This Community Care Management (CCM) program is designed for members who are transitioning home from an inpatient or partial hospital stay or currently residing in the community and experiencing moderate mental health or substance use symptoms that impact functioning and quality of life.

What can you expect?

- First meeting is scheduled after a referral (may occur in hospital)
- Care plan created with up to 3 visits per week
- Help with medical visits, transportation, housing, and access to other community resources
- Quick access to psychiatric providers if medication is prescribed
- Connection to ongoing care before CCM program ends

Want to learn more or see if you are eligible?

Call the number on the back of your member ID card or **800.673.8043** (TTY 711) and ask about CCM today.*

Crisis support is available 24 hours a day, seven days a week by calling **800.673.8043** (TTY 711). You may also call or text **988** anytime to receive emotional support outside of Priority Health. **If you are experiencing immediate safety concerns or need medical attention, we encourage you to call 911 or go to the nearest emergency room.**

*Members with Medicaid or Healthy Michigan plans are not eligible for CCM. For HMO, POS, PPO, MyPriority and Medicare members, eligibility depends on plan and location.

Y0056_NCMS400040102340AH_C 09062023 ©2025 Priority Health PH871 PH36073-1.3 08/25



*Priority Health offers a variety of mental health resources and substance use support services. Learn more by scanning the QR code or visiting **priorityhealth.com/behavioralhealth**.*

