

**1. How many resident positions are available in your program?**

One.

**2. How is the program structured?**

Our residency program follows a traditional 12-month residency timeframe beginning on June 23, 2025 and ending after 52 weeks. The program includes a mix of longitudinal learning experiences and 4 to 6-week-long required learning experiences covering a variety of managed care topics within all market segments: Individual, Commercial, Medicaid, and Medicare plans. The resident will participate in Priority Health's Pharmacy and Therapeutics committee through development and presentation of drug monographs, drug class reviews, and formulary status changes.

**3. What characteristics are you looking for in a candidate for your residency program?**

Ideal characteristics of a pharmacy resident include honesty, trustworthiness, resiliency, inclusivity, a member-focused perspective with a positive attitude and energy for learning and collaboration. High priority is given to the resident that demonstrates excellence in communication and collaboration and works diligently to meet both personal and organizational goals.

**4. What does the virtual-based work environment look like? Will you accommodate for time difference if I live in PST or CST?**

Pharmacists at Priority Health can work both off-site and on-site (headquartered in Grand Rapids, MI) based on employee preference. Most of our team works virtually within Michigan, but the option of being a remote team member is available in certain states within the United States.\*

The resident operating in the virtual environment can expect to meet regularly with their preceptor and other team members via video enabled Microsoft Teams. The resident is expected to maintain work hours within the Eastern Standard Time (EST) zone and provide their own reliable internet connection and service. All computer hardware is provided by the organization. Work is performed collaboratively in documents that are placed on a shared access platform.

\*Subject to the Hybrid, On-Site and Remote Work policy, team members are currently NOT eligible to work in the following states: California, Connecticut, Massachusetts, New Jersey, New York, and Washington DC.

More detailed information can be found on the *Priority Health PGY1 Managed Care Pharmacy Residency Program Overview*.

**5. What 'in-person' events should the resident expect to be in attendance?**

Priority Health offers the unique experience of a virtual-based residency experience. Mandatory in-person attendance is required at one national Academy of Managed Care Pharmacists (AMCP) conference paid for by Priority Health. The pharmacy team has opportunities to gather in person at all-staff meetings, medical division meetings, and regularly scheduled on-site workdays. The resident is not required to attend these events. Attendance is encouraged if local to the Grand Rapids area.

**6. What research projects do you require? How are the topics selected?**

The resident is responsible for completing at least one long-term research project related to the practice of managed care pharmacy. The resident chooses a project of interest from a selection of ideas that have been prioritized by the department. Past examples of research projects include the following: "Real-world evaluation of GLP-1 RA formulary management on type 2 diabetes outcomes" and "The Effect of the Coverage Gap on Medication Adherence for Oral Anticoagulants in Medicare Part D Enrollees Diagnosed with Atrial Fibrillation".

**7. What is the staffing requirement?**

The resident is responsible for staffing every fourth weekend. Initial weekend training may include up to every other weekend, then decrease to every fourth weekend as deemed appropriate by the resident advisory committee. The resident will also review coverage determinations for at least 4 hours per week as part of the longitudinal service commitment. One project day will replace the scheduled rotation day surrounding the worked weekend. The resident is expected to staff one holiday weekend in the first quarter of the calendar year and up to one additional holiday weekend.

**8. What does a residency program that is seeking accreditation mean for a resident?**

This residency program is currently classified by ASHP (American Society of Health System Pharmacists) as candidate status (i.e, the program has a resident in training and is awaiting the official site survey). As of 8/2024, we participated in the site survey in 2/2024 and are awaiting the accreditation decision by the commission on credentialing.

**9. What is the Research Seminar Series?**

This is a series of monthly meetings with topics designed to aid in resident preparedness for their major research project. Topics include, but are not limited to: Protocol Writing and Introduction to the IRB, Introduction to Statistics, Data Sourcing and Database Development, Abstract Writing, etc. This series is conducted in collaboration with the Corewell Health PGY1 and PGY2 residents.

More detailed information can be found on the *Priority Health PGY1 Managed Care Pharmacy Residency Program Overview*.

### **10. What are the Leadership Seminars?**

This is a series of monthly meetings held in conjunction with the Corewell Health PGY1 and PGY2 residents. Leadership seminars cover a variety of leadership topics. Past sample topics include Magnetic Culture, Creating Psychological Safety in Teams, Emotional Intelligence, and Surviving to Thriving. PGY1s are required to lead at least one session throughout the year, usually in the month following a management rotation.

### **11. Does your program offer a teaching certificate?**

Yes, PEDALS is an optional experience and a collaboration between Ferris State University (FSU) College of Pharmacy and Corewell Health that offers a teaching certificate. The program offers a standard track and teaching track. The teaching track has an in-person requirement of teaching FSU curriculum. Both tracks involve a precepting component. The resident develops a portfolio of experiences during the year to complete the program.