

# PriorityGPS



A dedicated team of Priority Health's **award-winning Care Navigators** and an integrated care team will help you make the most of your medical benefits and coverage.

This concierge service is focused on providing you support on your health benefits and coverage questions and partnering with you on your health journey.



## Getting care outside of Michigan

If you live outside of Michigan or have a dependent attending school outside of Michigan, then you also have access to a **nationwide network of providers** through a partnership with Cigna Healthcare's Open Access Plus (OAP) network. Care Navigators can help find and coordinate your care with a Cigna provider.

Simply call your dedicated Care Navigator team as your **single point of contact** to assist you with:



**Finding a doctor or a specialist anywhere in the United States**



**Connecting with expert care teams in behavioral health, pharmacy and more**



**Enrolling in health programs available at no extra cost to you**



**Scheduling a doctor's appointment**



**Understanding your benefits and coverage**

## Additional Questions?

Contact your Care Navigator by calling the number on the back of your member ID card. You can also chat or email us through your Priority Health member account.

## PriorityGPS Concierge Team Extended Hours: \*

**Monday–Thursday:** 7:30 AM–10:00 PM

**Friday:** 9:00 AM–8:00 PM

**Saturday:** 8:30 AM–12:00 PM EST

*\*Please note: These hours do not apply to Behavioral Health and care management services.*

