

PriorityActions

IMPORTANT UPDATES FOR OUR PROVIDER NETWORK

July 23, 2026 | Issue #4.15

Account registration for our new Provider Portal opens for all users on Aug. 3

[Priority Health news](#)

The [new Provider Portal](#) for Priority Health is going live on Sept. 1, and registration is beginning this summer. If you're not a Site Administrator and you currently use prism, mark your calendars for Monday, Aug. 3 as the date you can register for an account on our new portal—as long as a site has been created for your Type 2 NPI. | [Read More](#)

Had issues during site creation for the new Provider Portal? Check here for updates.

[Priority Health news](#)

Site creation for Priority Health's [new Provider Portal](#) is underway and going well. Thanks to the thousands of you who have requested a site so far. If you ran into any issues or had questions while requesting a site, we have some updates for you here. | [Read More](#)

Your payments will be delivered by ECHO starting Sept. 1

[Billing and payment news](#)

As a reminder, on Sept. 1, 2026, you'll start receiving claim and capitation payments, remittance details and 1099s from ECHO Health Inc., in partnership with Optum Financial. **You can now start taking action to establish your payment preferences with Optum/ECHO.** | [Read More](#)

July 2026 billing policy updates

[Billing and payment news](#)

We publish billing policies to promote transparency and help providers submit more accurate claims, reducing processing delays, rebilling and requests for additional information. New and updated policies are shared monthly. This month, we've published three new policies and updated 13 existing policies. Review carefully for any new recommendations or requirements. | [Read More](#)

Reminder: first 2026 PIP supplemental data deadline is Nov. 1

[Incentive programs news](#)

As a reminder, the first supplemental data submission deadline for the 2026 PCP Incentive Program (PIP) is on Nov. 1, 2026, for dates of service between Jan. 1 – June 30, 2026. Please make sure you've submitted supplemental data for dates of service between Jan. 1 – June 30, 2026, by this deadline. | [Read More](#)

Sturgis Hospital closed as of June 19, 2026

[Priority Health news](#)

Sturgis Hospital in Sturgis, Michigan, is [closed](#) and therefore no longer available for Priority Health members of any plan type. This includes emergency services. This change is retroactively effective back to June 19, 2026, when the hospital closed. | [Read More](#)

Reminder: HIDE-SNP members may qualify for Long-Term Services and Support

Patients enrolled in Priority Health's Highly Integrated Dual Eligible Special Needs Plan (HIDE-SNP) plan may qualify for Long-Term Services and Supports (LTSS) to help them safely receive care at home or in community or facility settings. | [Read More](#)

You're receiving this bi-weekly provider newsletter because you've opted into receiving communications from Priority Health. Questions? Please contact our Provider Helpline at [800.942.4765](tel:800.942.4765), or if you're part of an Accountable Care Network (ACN), please contact your Provider Network Management specialist.

Access an archive of our PriorityActions for providers emails [here](#).



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1231 E. Beltline Ave. NE
Grand Rapids, MI 49525-7024

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