

Ostomy supply policy

Policy effective date: Aug. 1, 2024

The purpose of this policy is to identify the payment policy and documentation requirements associated with ostomy supplies.

Applies to

This policy applies to commercial plans.

Definition

In alignment with the Centers for Medicare and Medicaid Services (CMS) and local coverage determinations (LCDs), maximum allowable quantities for ostomy supplies are outlined below. These are defined quantities based on standards identified as reasonable and necessary for the usual member. This maximum quantity for supply needs is based on type of ostomy, the location site of ostomy and skin surface associated with the stoma.

Documentation requirements

We are aligning with CMS standard documentation requirements for supplies and DME, as outlined in [article A55426](#). Reference this article for documentation requirements.

- Documentation must support refill requests as outlined in the article above.
- Supplies should not be dispensed for more than a 3-month quantity.
- A written order for supplies must be on file and dated prior to the date the member receives the supplies.
- The narrative in the NTE Segment of the electronic claim should outline the number of months being billed. This is in addition to the description of the supplies being provided (if applicable).
- Supplies with a date of service (DOS) during or before a discharge date for an inpatient facility stay will be denied.
- Proof of delivery must be detailed in the medical record. Failure to detail the date of delivery as outlined by CMS in the standard documentation requirements article may result in denial of claim or overpayment recovered.

Ostomy supply maximum quantities

As noted in the documentation requirements, it is essential to clearly detail the member's needs and any appropriate details to support quantities that may exceed the maximum supplies as outlined below.

Supplies that exceed the maximums detailed below will require review of medical documentation to support the excess units. Without this specific detail, units exceeding the maximums outlined below remain denied.

HCPCS code	Code description	Allowed units per month
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A4357	Bedside drainage bag, day or night, with or without antireflux device, with or without tube, each	2
A4362	Skin barrier; solid, 4 x 4 or equivalent; each	20
A4364	Ostomy clamp, any type, replacement only, each	4
A4367	Ostomy belt, each	1
A4369	Ostomy skin barrier, liquid (spray, brush, etc.), per oz	2
A4377	Ostomy pouch, drainable, for use on faceplate, plastic, each	10
A4381	Ostomy pouch, urinary, for use on faceplate, plastic, each	10
A4402	Lubricant, per oz	4
A4404	Ostomy ring, each	10
A4405	Ostomy skin barrier, nonpectin-based, paste, per oz	4
A4406	Ostomy skin barrier, pectin-based, paste, per oz	4
A4414	Ostomy skin barrier, with flange (solid, flexible or accordion), without built-in convexity, 4 x 4 in or smaller, each	20
A4415	Ostomy skin barrier, with flange (solid, flexible or accordion), without built-in convexity, larger than 4 x 4 in, each	20
A4416	Ostomy pouch, closed, with barrier attached, with filter (one piece), each	60
A4417	Ostomy pouch, closed, with barrier attached, with built-in convexity, with filter (one piece), each	60
A4418	Ostomy pouch, closed; without barrier attached, with filter (one piece), each	60
A4419	Ostomy pouch, closed; for use on barrier with nonlocking flange, with filter (two piece), each	60
A4420	Ostomy pouch, closed; for use on barrier with locking flange (two piece), each	60
A4423	Ostomy pouch, closed; for use on barrier with locking flange, with filter (two piece), each	60
A4424	Ostomy pouch, drainable, with barrier attached, with filter (one piece), each	20
A4425	Ostomy pouch, drainable; for use on barrier with nonlocking flange, with filter (two-piece system), each	20
A4426	Ostomy pouch, drainable; for use on barrier with locking flange (two-piece system), each	20
A4427	Ostomy pouch, drainable; for use on barrier with locking flange, with filter (two-piece system), each	20
A4429	Ostomy pouch, urinary, with barrier attached, with built-in convexity, with faucet-type tap with valve (one piece), each	20
A4431	Ostomy pouch, urinary; with barrier attached, with faucet-type tap with valve (one piece), each	20
A4432	Ostomy pouch, urinary; for use on barrier with nonlocking flange, with faucet-type tap with valve (two piece), each	20
A4433	Ostomy pouch, urinary; for use on barrier with locking flange (two piece), each	20

A4434	Ostomy pouch, urinary; for use on barrier with locking flange, with faucet-type tap with valve (two piece), each	20
A4436	Irrigation supply; sleeve, reusable, per month	1
A4437	Irrigation supply; sleeve, disposable, per month	1
A4450	Tape, nonwaterproof, per 18 sq in	40
A4452	Tape, waterproof, per 18 sq in	40
A5051	Ostomy pouch, closed; with barrier attached (one piece), each	60
A5052	Ostomy pouch, closed; without barrier attached (one piece), each	60
A5053	Ostomy pouch, closed; for use on faceplate, each	60
A5054	Ostomy pouch, closed; for use on barrier with flange (two piece), each	60
A5055	Stoma cap	31
A5056	Ostomy pouch, drainable, with extended wear barrier attached, with filter, (one piece), each	40
A5057	Ostomy pouch, drainable, with extended wear barrier attached, with built in convexity, with filter, (one piece), each	40
A5061	Ostomy pouch, drainable; with barrier attached, (one piece), each	20
A5062	Ostomy pouch, drainable; without barrier attached (one piece), each	20
A5063	Ostomy pouch, drainable; for use on barrier with flange (two-piece system), each	20
A5071	Ostomy pouch, urinary; with barrier attached (one piece), each	20
A5072	Ostomy pouch, urinary; without barrier attached (one piece), each	20
A5073	Ostomy pouch, urinary; for use on barrier with flange (two piece), each	20
A5081	Stoma plug or seal, any type	31
A5082	Continent device; catheter for continent stoma	1
A5083	Ostomy accessory; convex insert	150
A5093	Ostomy accessory; convex insert	10
A5121	Skin barrier; solid, 6 x 6 or equivalent, each	20
A5122	Skin barrier; solid, 8 x 8 or equivalent, each	20
A5126	Adhesive or nonadhesive; disk or foam pad	20
A5131	Appliance cleaner, incontinence and ostomy appliances, per 16 oz	1
A6216	Gauze, nonimpregnated, nonsterile, pad size 16 sq in or less, without adhesive border, each dressing	60

The following supplies are limited to the defined units per six months.

HCPCS code	Code description	Allowed units per 6 months
A4361	Ostomy faceplate, each	3

A4371	Ostomy skin barrier, powder, per oz	10
A4398	Ostomy irrigation supply; bag, each	2
A4399	Ostomy irrigation supply; cone/catheter, with or without brush	2
A4455	Adhesive remover or solvent (for tape, cement or other adhesive), per oz	16
A5102	Bedside drainage bottle with or without tubing, rigid or expandable, each	2
A5120	Skin barrier, wipes or swabs, each	150

Additional allowable unit considerations

We will accept claims billed for a one-month (skilled nursing home members) and three-month (member in home setting) period, but the date span on the claim must clearly reflect this defined period and be based on prospective use.

- Initial supplies and/or refills should not be dispensed for quantities that exceed the member's expected utilization as defined in the medical record.

We will reimburse either a liquid barrier or individual wipes/swabs for the same member during the allotted period. Either liquid/spray barrier (HCPCS A4369) or individual wipes/swabs (A5120) are payable during the same period.

- **A4369:** Ostomy skin barrier, liquid (spray, brush, etc.), per oz
- **A5120:** Skin barrier, wipes or swabs, each

We will reimburse either a bedside drainage bag or a bedside drainage bottle. Only one of these two supplies are payable during the same period.

- **A4357:** Bedside drainage bag, day or night, with or without antireflux device, with or without tube, each
- **A5102:** Bedside drainage bottle with or without tubing, rigid or expandable, each

The following items would be payable for one unit per DOS:

- **A5055:** Stoma cap
- **A5081:** Stoma plug
- **A5083:** Stoma absorptive cover
- **A6216:** Gauze pad