

We're a nonprofit, local health plan.

When you work with us, you're getting a trusted, Michigan-based nonprofit payer partner with over 30 years of experience.



You're rewarded for providing excellent care.

In 2023, though our PCP Incentive Program (PIP), we awarded over \$52 million to primary care providers across the state who met or exceeded the national 90th percentile across 18 preventive care and chronic disease measures.

Unlike some health plans, we pay your claims quickly.

In 2023, we paid 91.2% of medical claims within 10 days, with 99.8% accuracy.

Nearly 90 cents of every dollar is spent on our members' care.

As a nonprofit health plan, we keep our administrative expenses low and spend every penny we can on member care.

We don't require referrals for innetwork specialists.

We know how expensive a referral process can be. That's why we don't require a PCP referral when one of your patients needs to see a specialist. We've been making access easy for years.

Your patients get the support they need.

Our customer service representatives solve 94% of your patients' questions on the first call.







We collaborate with you to support your practice and your patients to improve the health and lives of those we serve.

Together we can:

- Increase access to health care in Michigan
- Improve outcomes for our members, your patients
- Achieve our common goal: simple, affordable, exceptional health care for everyone in the communities we serve

