

1. How many resident positions are available in your program?

Two.

2. How is the program structured?

Our residency program follows a traditional 12-month residency timeframe beginning on June 21, 2027 and ending after 52 weeks. The program includes a mix of longitudinal learning experiences and 4 to 8-week-long required learning experiences covering a variety of managed care topics within all market segments: Individual, Commercial, Medicaid, and Medicare plans. The resident will participate in Priority Health's Pharmacy and Therapeutics committee through development and presentation of drug monographs, drug class reviews, and formulary status changes.

3. What characteristics are you looking for in a candidate for your residency program?

Ideal characteristics include honesty, trustworthiness, resiliency, inclusivity, a member-focused perspective with a positive attitude and energy for learning and collaboration. High priority is given to the resident that demonstrates excellence in communication and collaboration and works diligently to meet both personal and organizational goals.

4. What does the virtual-based work environment look like? Will you accommodate for time difference if I live in PST or CST?

Priority Health is headquartered in Grand Rapids, MI. Our team is spread throughout the United States. Pharmacists work both off-site and on-site based on employee preference with current majority working off-site. The option of being a remote team member is available in select states within the United States.*

The resident operating in the virtual environment can expect to meet regularly with their preceptor and other team members via video enabled Microsoft Teams. The resident is expected to maintain work hours within the Eastern Standard Time (EST) zone and provide their own reliable internet connection and service. All computer hardware is provided by the organization. Work is performed collaboratively in documents that are placed on a shared access platform.

*Subject to the Hybrid, On-Site and Remote Work policy, team members are currently NOT eligible to work in the following states: California, New York, North Dakota, Wyoming, and Washington state.

More detailed information can be found on the *Priority Health PGY1 Managed Care Pharmacy Residency Program Overview*.

5. What in-person events should the resident expect to attend?

Priority Health offers the unique experience of a virtual-based residency experience. Mandatory in-person attendance is required at one national Academy of Managed Care Pharmacists (AMCP) conference paid for by Priority Health. The pharmacy team has opportunities to gather in person at all-staff meetings, medical division meetings, and regularly scheduled on-site workdays. The resident is not required to attend these events. Attendance is encouraged, if local to the Grand Rapids area.

6. What research projects do you require? How are the topics selected?

The resident is responsible for completing one long-term research project related to the practice of managed care pharmacy. The resident chooses a project of interest from a selection of ideas that have been prioritized by the department. Past examples of research projects include the following: “Real-World Evaluation of Adjusted Body Weight Dosing of Intravenous Immune Globulin in Overweight and Obese Individuals Treated for Primary or Secondary Immunodeficiency Disease”, “Real-world evaluation of GLP-1 RA formulary management on type 2 diabetes outcomes”, and “The Effect of the Coverage Gap on Medication Adherence for Oral Anticoagulants in Medicare Part D Enrollees Diagnosed with Atrial Fibrillation”.

7. What is the staffing requirement?

Initial weekend training starts every other weekend in mid-September until independent, then continues every third weekend for the remainder of the year. In addition to weekend staffing, the resident provides coverage determinations for a minimum of 4 hours per week during Monday through Friday business hours as part of the longitudinal service commitment. The resident is expected to staff one holiday weekend in the first quarter of the calendar year and up to one additional holiday weekend.

8. What is the Leadership and Preceptor Development Series?

This is a series of meetings held in conjunction with Corewell Health PGY1 and PGY2 residents, preceptors, and pharmacy leaders. Leadership topics cover a variety of discussions for personal and professional growth. Past sample topics include Magnetic Culture, Creating Psychological Safety in Teams, and Emotional Intelligence. PGY1s are required to lead at least one leadership discussion throughout the year. The series also includes topics to aid the resident preparedness for their major research project. Topics include, but are not limited to: Protocol Writing and Introduction to the IRB, Introduction to Statistics, Data Sourcing and Database Development, Abstract Writing, etc.

More detailed information can be found on the *Priority Health PGY1 Managed Care Pharmacy Residency Program Overview*.

9. What is the Pharmacy Grand Rounds Series?

This is a series of meetings of varying continuing education content presented by pharmacy residents across the Corewell Health system. Priority Health residents will present two CE presentations throughout the year in this forum.

More detailed information can be found on the *Priority Health PGY1 Managed Care Pharmacy Residency Program Overview*.