

HEDIS[®] measure spotlight:

Follow-up After Emergency Department Visit for People with Multiple High-Risk Chronic Conditions (FMC)

To be measure compliant and lower your total cost of care, **follow up with your Medicare patients with 2+ high-risk chronic conditions** within seven days of an Emergency Department (ED) visit.

Chronic conditions included in FMC

- Acute myocardial infarction
- Alzheimer's disease and related disorders
- Atrial fibrillation
- COPD and asthma
- Chronic kidney disease
- Depression
- Heart failure
- Stroke and transient ischemic attack

Helping your patients manage their chronic conditions

1. **Schedule a follow up appointment with your patient** within seven days of discharge from an ED visit.
2. **Coordinate with hospitals** to receive real-time sharing of discharge information.
3. **Review the discharge summary** with the patient and/or caregiver to ensure they understand the instructions and have filled new prescriptions.
4. **Assist in coordinating care** with specialists and/or behavioral health specialists, or consider other care options such as telehealth and telephone visits as well as e-visits or virtual check-ins.
5. **Enroll with Michigan Health Information Network (MiHIN)** to receive Admission, Discharge and Transfer (ADT) notifications.
6. **Address Social Determinants of Health (SDOH)** or other barriers contributing to ED utilization.

PROVIDER RESOURCES



HEDIS Guide

Find detailed HEDIS information and FMC billing codes to close care gaps in our [2023 HEDIS Provider Reference Guide](#).



Care management requests

Send provider referrals using your [secure Mailbox](#) in prism or call the Provider Helpline at **800.942.4765**, option 1.



Behavioral health support

For 24/7 clinical support for your patients, contact our Behavioral Health Department at **800.673.8043**.

What's HEDIS?



The Healthcare Effectiveness Data and Information Set (HEDIS) is one of the most widely used performance measure sets in managed care. [HEDIS scores](#) help us understand the quality of preventive care our Medicare members receive.