



- North Region
- West and Southwest Regions
- East Region

ACA Support

New Groups: PH-SalesSBD@priorityhealth.com

Renewal Groups: PH-renewals@priorityhealth.com

Optimized Level Funding (OLFO) support

New Groups:

PH-OLFOsmallgroupquotes@priorityhealth.com

Renewal Groups:

PH-OLFOsmallgrouprenewals@priorityhealth.com

Agent commissions and licensing

Can assist with questions about:

- Agent agreements and account creation
- Commission and licensing information

Email commissions-licensing@priorityhealth.com

Customer service

Call **800.446.5674** with questions about member:

- Claims/EOBs
- PCP changes
- Network access
- ID card requests

Email customerservice@priorityhealth.com

Small business sales and support team

Small business leadership

Lindsay Dumais

Director, New Business

(e) lindsay.dumais@priorityhealth.com

(p) 616.560.8567

Taya Schick

Director, U100 Client Experience

(e) taya.schick@priorityhealth.com

(p) 616.464.8033

Stacey McCluer

Manager, Client Experience

(e) stacey.mccluer@priorityhealth.com

(p) 616.464.8421

Gwyn Farrington

Manager, New Business

(e) gwyn.farrington@priorityhealth.com

(p) 810.845.6931

New business sales executives

Robert Walters

Serving statewide OLFO

(e) robert.waltersjr@priorityhealth.com

(p) 248.233.2114

Jessica Holcomb

Serving statewide ACA FF

(e) jessica.holcomb@priorityhealth.com

(p) 269.716.8556

Billing and enrollment

Call **800.471.2504** with questions about:

- Invoice/payment status
- New enrollment
- Enrollment status (add/term)

Email PH-enrollment@priorityhealth.com

Email PH-B&Ecustomerservice@priorityhealth.com